Report

COVID-19 TRACKING SURVEY RESULTS

PRESENTED BY



April 20th, 2020



METHODOLOGY



METHODOLOGY

- Web survey using computer-assisted Web interviewing (CAWI) technology.
- From April 17th to April 19th , 2020
- 1,504 Canadians and 1,001 Americans, 18 years of age or older, randomly recruited from LEO's online panel.
 - Using data from the 2016 Census, results were weighted according to gender, age, mother tongue, region, education level and presence of children in the household in order to ensure a representative sample of the population.
 - No margin of error can be associated with a non-probability sample (Web panel in this case). However for comparative purposes, a probability sample of 1,504 respondents would have a margin of error of $\pm 2.53\%$, 19 times out of 20, while a probability sample of 1,001 would have a margin of error of $\pm 3.1\%$, 19 times out of 20.

The research results presented here are in full compliance with the CRIC Public Opinion Research Standards and Disclosure Requirements.



METHODOLOGY

Notes on Reading this Report

The numbers presented have been rounded up. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.

In this report, data in bold **red** characters indicate a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicate a significantly higher proportion that that of other respondents.

A more detailed methodology is presented in the appendix.

If you have questions about the data presented in this report, please contact Christian Bourque, Associate and Executive Vice-Present at the following e-mail address: cbourque@leger360.com or Jack Jedwab, President & CEO of the Association for Canadian Studies: jack.jedwab@acs-aec.ca

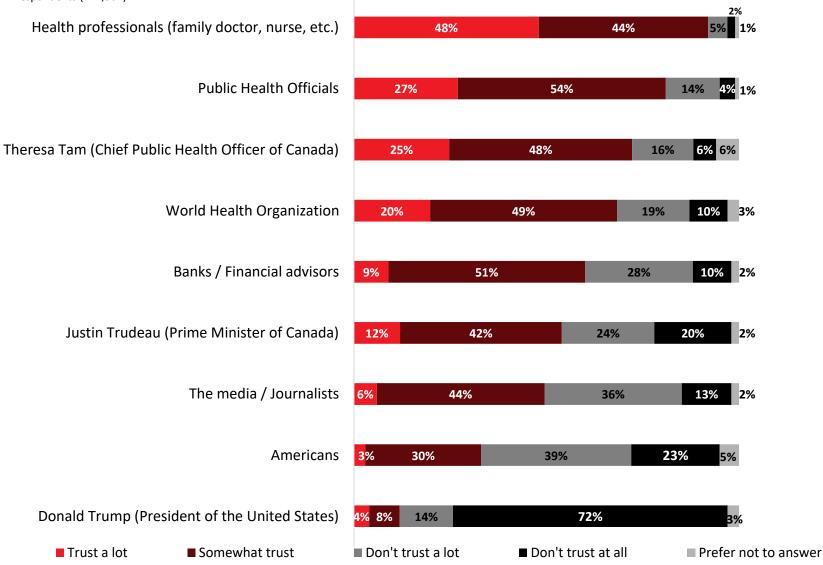


Newest developments

TRUST IN DIFFERENT PEOPLE AND INSTITUTIONS



CTC39. To what extent do you trust each of the following?



TRUST IN DIFFERENT PEOPLE AND INSTITUTIONS – DETAILS



CTC39. To what extent do you trust each of the following?

Base: All respondents

| | TOTAL CANADA | ATL | QC | ON | МВ/ЅК | АВ | вс | 18-34 | 35-54 | 55+ |
|---|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 |
| Unweighted n = % Total Trust presented | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 |
| Health professionals (family doctor, nurse, etc.) | 92% | 95% | 93% | 91% | 93% | 93% | 90% | 90% | 92% | 94% |
| Public Health Officials | 81% | 90% | 87% | 76% | 80% | 77% | 87% | 81% | 79% | 84% |
| Theresa Tam (Chief Public Health Officer of Canada) | 72% | 83% | 69% | 70% | 72% | 78% | 77% | 66% | 70% | 79% |
| World Health Organization | 68% | 74% | 71% | 65% | 61% | 69% | 74% | 71% | 66% | 69% |
| Banks / Financial advisors | 60% | 70% | 54% | 61% | 63% | 60% | 65% | 63% | 53% | 65% |
| Justin Trudeau (Prime Minister of Canada) | 54% | 69% | 44% | 60% | 47% | 43% | 62% | 54% | 52% | 57% |
| The media / Journalists | 50% | 61% | 49% | 48% | 49% | 47% | 53% | 44% | 46% | 57% |
| Americans | 33% | 36% | 21% | 34% | 46% | 40% | 37% | 36% | 34% | 30% |
| Donald Trump (President of the United States) | 12% | 4% | 6% | 13% | 19% | 17% | 12% | 16% | 13% | 8% |

TRUST IN DIFFERENT PEOPLE AND INSTITUTIONS (CANADA VS UNITED STATES)



CTC39. To what extent do you trust each of the following?

Base: All respondents

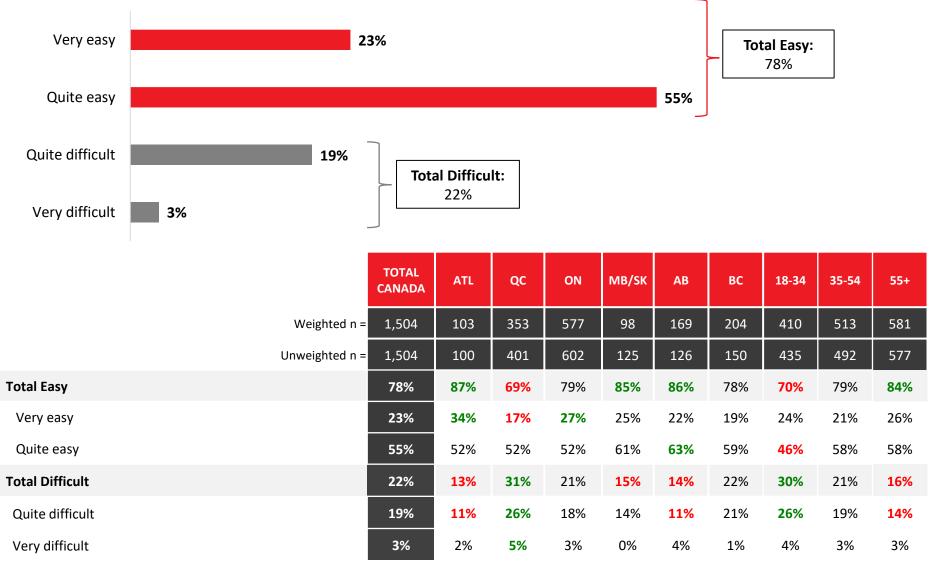


| | TOTAL CANADA | TOTAL USA | Gap |
|---|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = % Total Trust presented | 1,504 | 1,001 | |
| Health professionnals (family doctor, nurse, etc.) | 92% | 83% | 9 |
| Public Health Officials | 81% | 69% | 12 |
| Theresa Tam (Chief Public Health Officer of Canada) / Dr. Anthony Fauci (Director of the National Institute of Allergy and Infectious Diseases) | 72% | 68% | 4 |
| World Health Organization | 68% | 57% | 11 |
| Banks / Financial advisors | 60% | 51% | 9 |
| Justin Trudeau (Prime Minister of Canada) | 54% | 52% | 2 |
| Americans / Canadians | 33% | 73% | 40 |
| The media/Journalists | 50% | 43% | 7 |
| Donald Trump (President of the United States) | 12% | 38% | 26 |

EASE OF PRACTICING SOCIAL DISTANCING



CTC40: How easy or difficult do you consider it to perform social distancing? Base: All respondents (n=1,504)



EASE OF PRACTICING SOCIAL DISTANCING (CANADA VS UNITED STATES)

CTC40: How easy or difficult do you consider it to perform social distancing? Base: All respondents



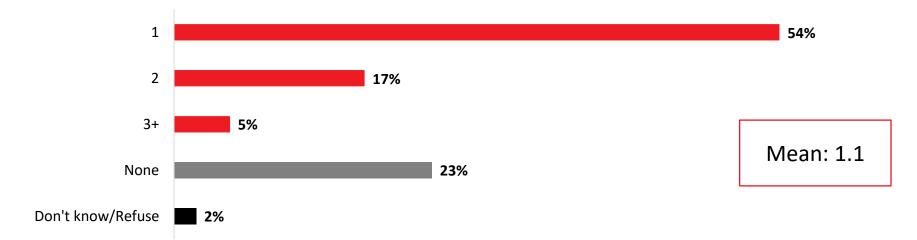


TOTAL CANADA TOTAL USA Gap Weighted n = 1,001 1,504 Unweighted n = 1,504 1,001 **Total Easy** 78% 82% 4 Very easy 23% 13 36% Quite easy 55% 45% 10 **Total Difficult** 22% 18% 4 Quite difficult 19% 15% 4 Very difficult 3% 3% -

GROCERY SHOPPING



CTC41: Over the last week, how many times have you gone out grocery shopping?



| | TOT | | ATL | QC | ON | MB/SK | AB | BC | 18-34 | 35-54 | 55+ |
|---------------------|---------------------|----|-----|--------------|-----|-------|-----|-----|-------|-------|-----|
| | Weighted n = 1,50 | 04 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 |
| | Unweighted n = 1,50 | 04 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 |
| 1 time | 549 | % | 61% | 47% | 56% | 62% | 54% | 50% | 48% | 59% | 53% |
| 2 times | 179 | % | 15% | 1 3 % | 18% | 15% | 20% | 22% | 19% | 18% | 16% |
| 3 times or more | 5% | 6 | 7% | 4% | 3% | 6% | 4% | 10% | 6% | 4% | 4% |
| None | 239 | % | 14% | 34% | 21% | 17% | 22% | 17% | 23% | 19% | 27% |
| Don't know / Refuse | 2% | 6 | 4% | 2% | 2% | 0% | 0% | 2% | 4% | 1% | 1% |

GROCERY SHOPPING (CANADA VS UNITED STATES)



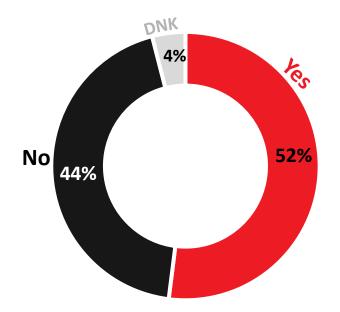
CTC41: Over the last week, how many times have you gone out grocery shopping? Base: All respondents

| | * | | |
|---------------------|--------------|-----------|-----|
| | TOTAL CANADA | TOTAL USA | Gap |
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Mean | 1.1 | 1.3 | 0.2 |
| 1 time | 54% | 43% | 11 |
| 2 times | 17% | 18% | 1 |
| 3 times or more | 5% | 11% | 6 |
| None | 23% | 22% | 1 |
| Don't know / Refuse | 2% | 6% | 4 |

TROUBLE FINDING CERTAIN FOODS



CTC42. Do you have any trouble finding certain foods you need when you're grocery shopping? Base: All respondents (n=1,504)



| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ |
|------------|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| Weighte | ed n = 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 |
| Unweighte | ed n = 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 |
| Yes | 52% | 48% | 44% | 55% | 47% | 56% | 57% | 51% | 56% | 48% |
| No | 44% | 52% | 48% | 41% | 51% | 41% | 42% | 45% | 42% | 47% |
| Don't know | 4% | 0% | 8% | 4% | 2% | 3% | 1% | 4% | 2% | 6% |



TROUBLE FINDING CERTAIN FOODS (CANADA VS UNITED STATES)

CTC42. Do you have any trouble finding certain foods you need when you're grocery shopping? Base: All respondents

|--|--|

| | TOTAL CANADA | TOTAL USA | Gap |
|-------------------|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Yes | 52% | 53% | 1 |
| No | 44% | 44% | - |
| Don't know/Refuse | 4% | 3% | 1 |

WORKING FROM HOME

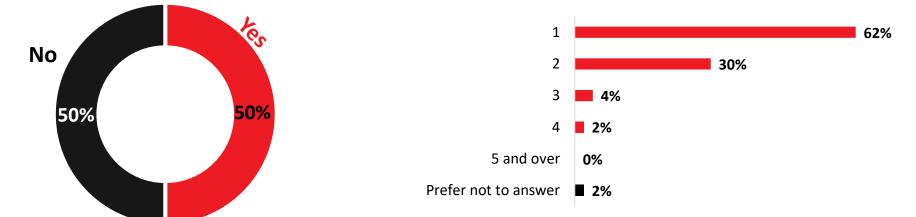


CTC43. Are you currently working from home?

Base: Respondents who are currently working (n=698)

CTC43B. Including yourself, how many people are currently working at your home?

Base: Respondents working from home (n=385)



| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | BC | 18-34 | 35-54 | 55+ |
|----------------------|-----------------|-----|-----|------------|-------|-----|-----|-------|------------|-----|
| Weighte | ed n = 664 | 42 | 160 | 244 | 48 | 78 | 92 | 205 | 313 | 145 |
| Unweighte | ed n = 698 | 46 | 196 | 277 | 55 | 58 | 66 | 228 | 319 | 151 |
| Yes | 50% | 58% | 43% | 58% | 39% | 50% | 42% | 47% | 54% | 43% |
| No | 50% | 42% | 57% | 42% | 61% | 50% | 58% | 53% | 46% | 57% |
| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | BC | 18-34 | 35-54 | 55+ |
| Weighte | d n = 330 | 25 | 68 | 141 | 18 | 39 | 39 | 97 | 170 | 62 |
| Unweighte | d n = 385 | 27* | 97 | 174 | 26* | 31 | 30 | 117 | 189 | 79 |
| 1 | 62% | 64% | 66% | 59% | 59% | 60% | 66% | 57% | 63% | 64% |
| 2 | 30% | 30% | 29% | 29% | 28% | 37% | 27% | 32% | 30% | 25% |
| 3 | 4% | 5% | 4% | 6% | 4% | 0% | 2% | 5% | 3% | 5% |
| 4 | 2% | 0% | 1% | 2% | 9% | 3% | 2% | 3% | 2% | 4% |
| 5 and over | 0% | 1% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 1% |
| Prefer not to answer | 2% | 0% | 0% | 3% | 0% | 0% | 3% | 3% | 1% | 2% |

*Given the small number of respondents (n<30) data are presented for illustrative purposes only.

WORKING FROM HOME (CANADA VS UNITED STATES)



CTC43. Are you currently working from home?

Base: Respondents who are currently working

| | | * | | |
|-----|----------------|--------------|-----------|-----|
| | | TOTAL CANADA | TOTAL USA | Gap |
| | Weighted n = | 664 | 478 | |
| | Unweighted n = | 698 | 476 | |
| Yes | | 50% | 53% | 3 |
| No | | 50% | 47% | 3 |

CTC43B. Including yourself, how many people are currently working at home?

Base: Respondents working from home

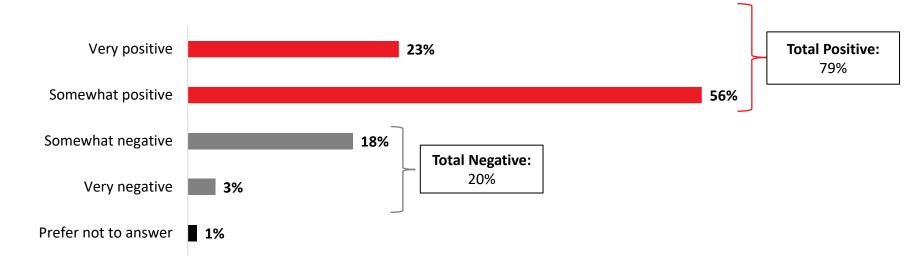
| | | TOTAL CANADA | TOTAL USA | Gap |
|----------------------|----------------|--------------|-----------|-----|
| | Weighted n = | 330 | 255 | |
| | Unweighted n = | 385 | 264 | |
| 1 | | 62% | 60% | 2 |
| 2 | | 30% | 33% | 3 |
| 3 | | 4% | 3% | 1 |
| 4 | | 2% | 2% | - |
| 5 and over | | 0% | 2% | 2 |
| Prefer not to answer | | 2% | 0% | 2 |

THE EXPERIENCE OF WORKING FROM HOME



CTC44. How would you describe your experience working from home?

Base: Respondents working from home (n=385)



| | | TOTAL CANADA | Kids | No Kids | 18-34 | 35-54 | 55+ |
|----------------------|----------------|-----------------|------|---------|------------|------------|-----|
| | Weighted n = | 330 | 118 | 211 | 97 | 170 | 62 |
| | Unweighted n = | 385 | 135 | 249 | 117 | 189 | 79 |
| Total Positive | | 79% | 76% | 81% | 88% | 73% | 82% |
| Very positive | | 23% | 20% | 25% | 12% | 24% | 39% |
| Somewhat positive | | 56% | 56% | 56% | 77% | 49% | 43% |
| Total Negative | | 20% | 23% | 19% | 12% | 26% | 18% |
| Somewhat negative | | 18% | 21% | 16% | 10% | 24% | 15% |
| Very negative | | 3% | 2% | 3% | 2% | 3% | 3% |
| Prefer not to answer | | 1% | 1% | 1% | 0% | 1% | 0% |





CTC44. How would you describe your experience working from home?

Base: Respondents working from home



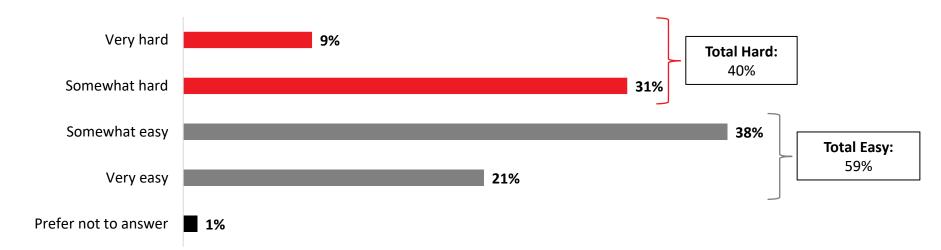
| | TOTAL CANADA | TOTAL USA | Gap |
|----------------------|--------------|-----------|-----|
| Weighted n = | 330 | 255 | |
| Unweighted n = | 385 | 264 | |
| Total Positive | 79% | 81% | 2 |
| Very positive | 23% | 42% | 19 |
| Somewhat positive | 56% | 38% | 18 |
| Total Negative | 20% | 18% | 2 |
| Somewhat negative | 18% | 16% | 2 |
| Very negative | 3% | 2% | 1 |
| Prefer not to answer | 1% | 1% | - |

DIFFICULTY OF WORKING FROM HOME



CTC45. How hard or easy has working from home been for you over the last few weeks?

Base: Respondents working from home (n=385)



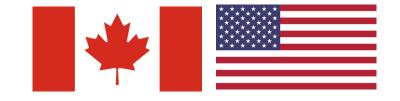
| | | TOTAL CANADA | Kids | No Kids | 18-34 | 35-54 | 55+ |
|----------------------|----------------|-----------------|------|---------|------------|-------|-----|
| | Weighted n = | 330 | 118 | 211 | 97 | 170 | 62 |
| U | Jnweighted n = | 385 | 135 | 249 | 117 | 189 | 79 |
| Total Hard | | 40% | 45% | 37% | 38% | 43% | 35% |
| Very hard | | 9% | 12% | 7% | 8% | 11% | 5% |
| Somewhat hard | | 31% | 33% | 30% | 30% | 32% | 31% |
| Total Easy | | 59% | 54% | 62% | 62% | 55% | 65% |
| Somewhat easy | | 38% | 39% | 37% | 52% | 33% | 28% |
| Very easy | | 21% | 16% | 24% | 11% | 21% | 37% |
| Prefer not to answer | | 1% | 1% | 2% | 0% | 3% | 0% |





CTC45. How hard or easy has working from home been for you over the last few weeks?

Base: Respondents working from home



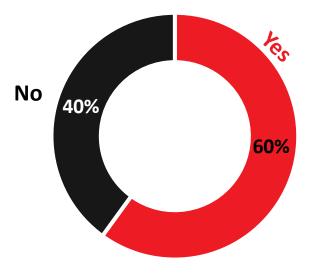
| | TOTAL CANADA | TOTAL USA | Gap |
|----------------------|--------------|-----------|-----|
| Weighted n = | 330 | 255 | |
| Unweighted n = | 385 | 264 | |
| Total Hard | 40% | 34% | 6 |
| Very hard | 9% | 5% | 4 |
| Somewhat hard | 31% | 29% | 2 |
| Total Easy | 59% | 64% | 5 |
| Somewhat easy | 38% | 28% | 10 |
| Very easy | 21% | 36% | 15 |
| Prefer not to answer | 1% | 2% | 1 |

HOME-SCHOOLING YOUR CHILD(REN)



CTC45B. Are the child(ren) in your household currently home-schooling?

Base: Respondents with child(ren) (n=436)



| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ |
|----------------|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| Weighted n = | 443 | 31 | 96 | 177 | 31 | 62 | 45 | 165 | 234 | 44 |
| Unweighted n = | 436 | 30 | 116 | 181 | 37 | 38 | 34 | 164 | 233 | 39 |
| Yes | 60% | 24% | 32% | 76% | 60% | 74% | 62% | 58% | 65% | 36% |
| No | 40% | 76% | 68% | 24% | 40% | 26% | 38% | 42% | 35% | 64% |



HOME-SCHOOLING YOUR CHILD(REN) (CANADA VS UNITED STATES)

CTC45B. Are the child(ren) in your household currently home-schooling?

Base: Respondents with child(ren)

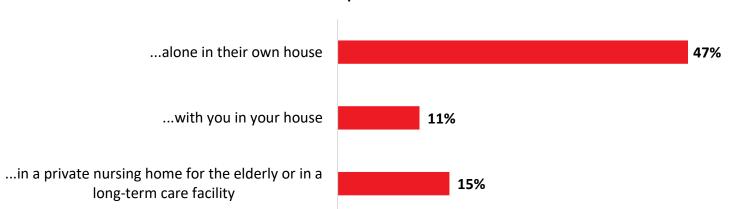
| * | |
|---|--|
|---|--|

| | TOTAL CANADA | TOTAL USA | Gap |
|----------------|--------------|-----------|-----|
| Weighted n = | 443 | 317 | |
| Unweighted n = | 436 | 316 | |
| Yes | 60% | 75% | 15 |
| No | 40% | 25% | 15 |



LIVING SITUATION OF SENIOR RELATIVES

CTC47. Do any of your senior relatives (e.g., parents, grandparents, etc.) currently live...? Base: All respondents (n=1,504)



% Yes presented

| | TOTAL CANADA | ATL | QC | ON | МВ/ЅК | AB | BC | 18-34 | 35-54 | 55+ |
|---|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 |
| Unweighted n = % Yes presented | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 |
| alone in their own house | 47% | 54% | 46% | 44% | 42% | 52% | 49% | 56% | 63% | 25% |
| with you in your house | 11% | 8% | 6% | 15% | 18% | 11% | 8% | 20% | 11% | 5% |
| in a private nursing home for the elderly or in a long-term care facility | 15% | 15% | 16% | 14% | 21% | 19% | 12% | 20% | 13% | 14% |



LIVING SITUATION OF SENIOR RELATIVES (CANADA VS UNITED STATES)

CTC47. Do any of your senior relatives (e.g., parents, grandparents, etc.) currently live...? Base: All respondents

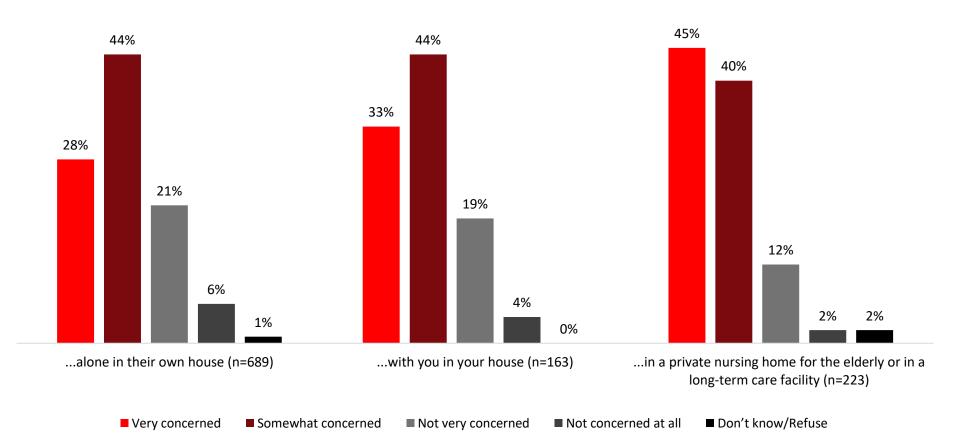
| * | |
|---|--|
|---|--|

| | TOTAL CANADA | TOTAL USA | Gap |
|---|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = % Yes presented | 1,504 | 1,001 | |
| alone in their own house | 47% | 37% | 10 |
| with you in your house | 11% | 13% | 2 |
| in a private nursing home for the elderly or in a long-term care facility | 15% | 10% | 5 |



CONCERNS REGARDING HEALTH OF SENIOR RELATIVES

CTC47B: How concerned are you about the health of your senior relatives living... Base: Respondents with senior relatives





CONCERNS REGARDING HEALTH OF SENIOR RELATIVES- DETAILS

CTC47B: How concerned are you about the health of your senior relatives living...

Base: Respondents with senior relatives

| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ |
|---|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| alone in their own house (n=689) | | 50 | 198 | 259 | 54 | 61 | 67 | 244 | 300 | 145 |
| Total Concerned | 72% | 82% | 59% | 72% | 77% | 71% | 86% | 69% | 73% | 74% |
| Total Not concerned | 28% | 18% | 40% | 28% | 22% | 26% | 14% | 30% | 26% | 26% |
| with you in your house (n=163) | | 6* | 35 | 78 | 19* | 11* | 14* | 88 | 49 | 26* |
| Total Concerned | 77% | 69% | 49% | 79% | 98% | 88% | 74% | 80% | 78% | 66% |
| Total Not concerned | 23% | 31% | 49% | 21% | 2% | 12% | 26% | 20% | 21% | 34% |
| in a private nursing home for the elderly or in a long-term care facility (n=223) | | 16* | 63 | 81 | 22* | 25* | 16* | 81 | 59 | 83 |
| Total Concerned | 85% | 82% | 73% | 86% | 85% | 97% | 92% | 86% | 88% | 81% |
| Total Not concerned | 14% | 8% | 27% | 12% | 13% | 3% | 8% | 11% | 10% | 19% |

CONCERNS REGARDING HEALTH OF SENIOR RELATIVES (CANADA VS UNITED STATES)

CTC47B: How concerned are you about the health of your senior relatives living...

Base: Respondents with senior relatives





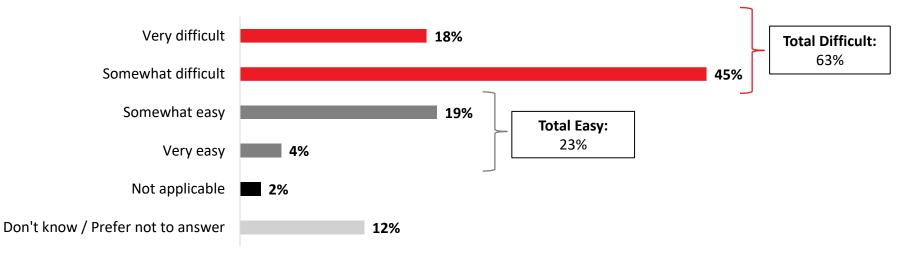
| | TOTAL CANADA | TOTAL USA | Gap |
|---|--------------|-----------|-----|
| Weighted n = | 700 | 371 | |
| Unweighted n = % Total concerned presented | 689 | 358 | |
| alone in their own house | 72% | 78% | 6 |
| with you in your house | 77% | 80% | 3 |
| in a private nursing home for the elderly or in a long-term care facility | 85% | 88% | 3 |

HOW SENIOR RELATIVES ARE MANAGING WITH THE COVID-19 RELATED MEASURES



CTC48. To the best of your knowledge, how are your relative(s) in private nursing home or long-term care facilities (CHSLD) managing with the coronavirus (COVID-19)-related measures (e.g., staying in their room, no visits, no contact with others, etc.)

Base: Respondents with senior relatives living in private nursing homes or long-term care facilities (n=223)



| | | OTAL NADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ |
|-----------------------------------|------------------|--------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| | Weighted n = 2 | 231 | 15 | 58 | 81 | 21 | 32 | 24 | 80 | 67 | 83 |
| | Unweighted n = 2 | 223 | 16* | 63 | 81 | 22* | 25* | 16* | 81 | 59 | 83 |
| Total Difficult | 6 | 53% | 37% | 63% | 65% | 78% | 61% | 60% | 67% | 68% | 55% |
| Very difficult | 1 | L8% | 14% | 23% | 22% | 8% | 13% | 13% | 24% | 20% | 11% |
| Somewhat difficult | 4 | 45% | 23% | 40% | 43% | 71% | 48% | 48% | 43% | 48% | 43% |
| Total Easy | 2 | 23% | 47% | 28% | 19% | 16% | 18% | 21% | 20% | 17% | 30% |
| Somewhat easy | 1 | L9% | 47% | 22% | 16% | 11% | 16% | 11% | 18% | 13% | 24% |
| Very easy | 4 | 4% | 0% | 5% | 3% | 5% | 2% | 10% | 2% | 4% | 6% |
| Not applicable | 2 | 2% | 0% | 5% | 0% | 0% | 3% | 7% | 1% | 0% | 5% |
| Don't know / Prefer not to answer | 1 | L2% | 16% | 4% | 16% | 6% | 18% | 11% | 11% | 15% | 10% |

*Given the small number of respondents (n<30) data are presented for illustrative purposes only.

HOW SENIOR RELATIVES ARE MANAGING WITH THE COVID-19 RELATED MEASURES (CANADA VS UNITED STATES)



CTC48. To the best of your knowledge, how are your relative(s) in private nursing home or long-term care facilities (CHSLD) managing with the coronavirus (COVID-19)-related measures (e.g., staying in their room, no visits, no contact with others, etc.)

Base: Respondents with senior relatives living in private nursing homes or long-term care facilities



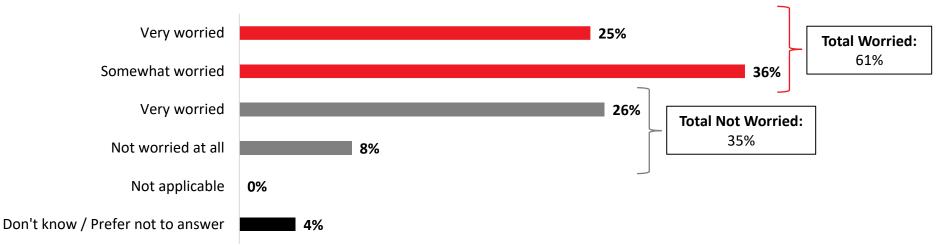
| | TOTAL CANADA | TOTAL USA | Gap |
|-----------------------------------|--------------|-----------|-----|
| Weighted n = | 231 | 102 | |
| Unweighted n = | 223 | 106 | |
| Total Difficult | 63% | 53% | 10 |
| Very difficult | 18% | 23% | 5 |
| Somewhat difficult | 45% | 30% | 15 |
| Total Easy | 23% | 37% | 14 |
| Somewhat easy | 19% | 23% | 4 |
| Very easy | 4% | 14% | 10 |
| Not applicable | 2% | 1% | 1 |
| Don't know / Prefer not to answer | 12% | 10% | 2 |

CONCERNS ABOUT QUALITY OF CARE IN PRIVATE NURSING HOMES/ LONG-TERM CARE FACILITIES



CTC49. How worried are you about the quality of care your relative(s) in private nursing homes or long-term care facilities are receiving during the COVID-19 crisis?

Base: Respondents with senior relatives living in private nursing homes or long-term care facilities (n=223)



| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ |
|-----------------------------------|------------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|
| | Weighted n = 231 | 15 | 58 | 81 | 21 | 32 | 24 | 80 | 67 | 83 |
| Un | weighted n = 223 | 16* | 63 | 81 | 22* | 25* | 16* | 81 | 59 | 83 |
| Total Worried | 61% | 42% | 54% | 68% | 51% | 65% | 67% | 66% | 62% | 55% |
| Very worried | 25% | 7% | 19% | 37% | 21% | 22% | 16% | 31% | 25% | 18% |
| Somewhat worried | 36% | 35% | 36% | 32% | 30% | 43% | 51% | 35% | 37% | 37% |
| Total Not Worried | 35% | 46% | 43% | 26% | 49% | 28% | 33% | 28% | 32% | 43% |
| Very worried | 26% | 35% | 32% | 19% | 34% | 22% | 30% | 28% | 27% | 24% |
| Not worried at all | 8% | 11% | 11% | 7% | 15% | 6% | 3% | 1% | 4% | 19% |
| Not applicable | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 1% | 0% | 0% |
| Don't know / Prefer not to answer | 4% | 12% | 2% | 5% | 0% | 7% | 0% | 5% | 7% | 2% |

*Given the small number of respondents (n<30) data are presented for illustrative purposes only.

CONCERNS ABOUT QUALITY OF CARE IN PRIVATE NURSING HOMES/ LONG-TERM CARE FACILITIES (CANADA VS UNITED STATES)



CTC49. How worried are you about the quality of care your relative(s) in private nursing homes or long-term care facilities are receiving during the COVID-19 crisis?

Base: Respondents with senior relatives living in private nursing homes or long-term care facilities

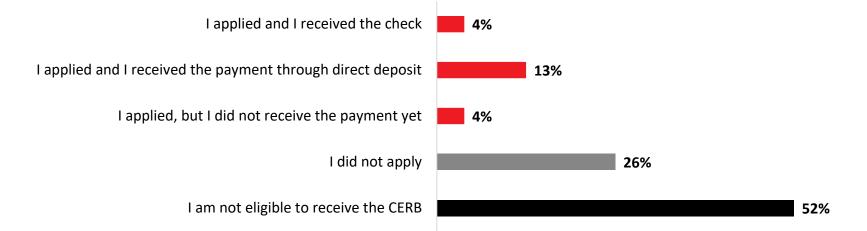


| | TOTAL CANADA | TOTAL USA | Gap |
|-----------------------------------|--------------|-----------|-----|
| Weighted n = | 231 | 102 | |
| Unweighted n = | 223 | 106 | |
| Total Worried | 61% | 69% | 8 |
| Very worried | 25% | 31% | 6 |
| Somewhat worried | 36% | 38% | 2 |
| Total Not Worried | 35% | 27% | 8 |
| Very worried | 26% | 18% | 8 |
| Not worried at all | 8% | 9% | 1 |
| Not applicable | 0% | 2% | 2 |
| Don't know / Prefer not to answer | 4% | 2% | 2 |



CANADA EMERGENCY RESPONSE BENEFIT (CERB)

CTC31: Have you applied to receive the Canada Emergency Response Benefit (CERB), which provides \$2,000 for workers who have stopped working because of COVID-19?

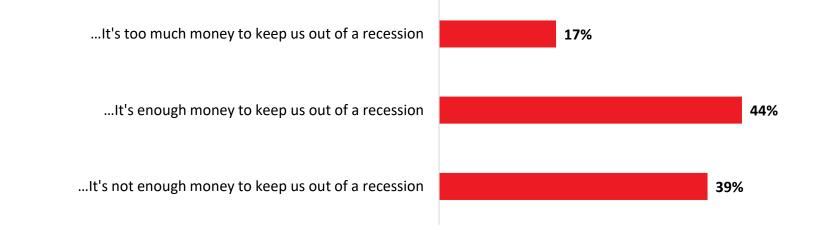


| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ | Total April 13 th | Gap |
|---|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|------------|------------------------------------|-----------|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Total Applied | 21% | 21% | 20% | 21% | 22% | 20% | 25% | 33% | 22% | 12% | 19% | +2 |
| I applied and I received the check | 4% | 4% | 5% | 4% | 2% | 3% | 5% | 8% | 4% | 1% | 4% | - |
| I applied and I received the payment through direct deposit | 13% | 10% | 13% | 12% | 13% | 15% | 14% | 17% | 14% | 9% | 7% | +6 |
| I applied, but I did not receive the payment yet | 4% | 7% | 3% | 5% | 7% | 2% | 6% | 8% | 4% | 2% | 8% | -4 |
| I did not apply | 26% | 27% | 28% | 23% | 31% | 27% | 29% | 26% | 32% | 22% | 27% | -1 |
| I am not eligible to receive the CERB | 52% | 52% | 52% | 56% | 47% | 53% | 46% | 41% | 46% | 66% | 54% | -2 |



FEDERAL SPENDING TO AVOID RECESSION

CTC36. To date, the federal government has spent nearly \$117 billion to help businesses and individuals during the crisis. Do you think that...

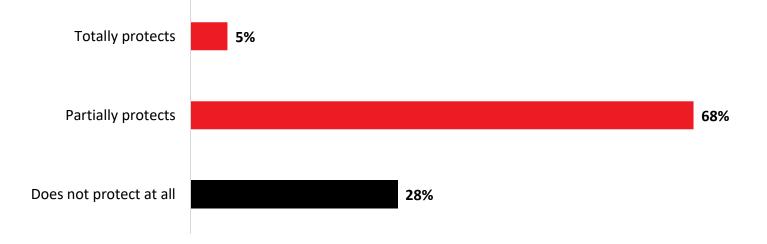


| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | Total April 13 th | Gap |
|---|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|------------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| It's too much money to keep us out of a recession | 17% | 9% | 16% | 19% | 18% | 17% | 16% | 19% | 16% | 17% | 14% | +3 |
| It's enough money to keep us out of a recession | 44% | 56% | 56% | 41% | 46% | 32% | 35% | 45% | 41% | 46% | 47% | -3 |
| It's not enough money to keep us out of a recession | 39% | 35% | 28% | 40% | 36% | 51% | 49% | 36% | 43% | 37% | 38% | +1 |





CTC32. To what extent do you think wearing a non-surgical mask protects you from getting the COVID-19 virus?



| | | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | Total April 13 th | Gap |
|-------------------------|----------------|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|------------------------------------|-----|
| | Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| | Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Totally protects | | 5% | 5% | 4% | 7% | 3% | 2% | 3% | 10% | 3% | 3% | 5% | - |
| Partially protects | | 68% | 73% | 69% | 66% | 72% | 70% | 62% | 67% | 71% | 65% | 67% | +1 |
| Does not protect at all | | 28% | 22% | 28% | 27% | 25% | 27% | 34% | 23% | 26% | 32% | 27% | +1 |

THE USE OF MASKS (CANADA VS UNITED STATES)



CTC32. To what extent do you think wearing a non-surgical mask protects you from getting the COVID-19 virus? Base: All respondents

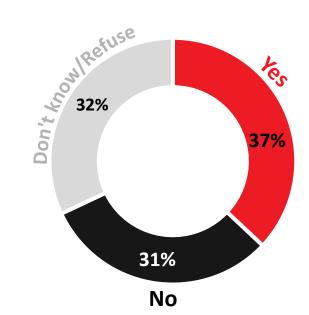
| * | |
|---|--|
| - | |

| | TOTAL CANADA | TOTAL USA | Gap |
|-------------------------|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Totally protects | 5% | 13% | 8 |
| Partially protects | 68% | 67% | 1 |
| Does not protect at all | 28% | 19% | 9 |

WOULD YOU BE A SNITCH?



CTC33.Do you intend to report to the authorities any behavior that goes against the measures put in place to fight COVID-19? Base: All respondents (n=1,504)



| | | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ | Total April 13 th | Gap |
|-------------------|----------------|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-----|------------------------------------|-----|
| | Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| | Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Yes | | 37% | 42% | 43% | 36% | 39% | 31% | 29% | 42% | 35% | 34% | 40% | -3 |
| No | | 31% | 28% | 30% | 34% | 21% | 31% | 33% | 34% | 33% | 28% | 23% | +8 |
| Don't know/Refuse | | 32% | 30% | 27% | 30% | 39% | 38% | 38% | 23% | 32% | 38% | 37% | -5 |

WOULD YOU BE A SNITCH? (CANADA VS UNITED STATES)



CTC33.Do you intend to report to the authorities any behavior that goes against the measures put in place to fight COVID-19? Base: All respondents

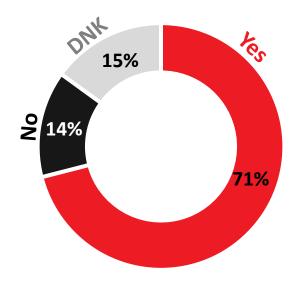
| * | |
|---|--|
|---|--|

| | TOTAL CANADA | TOTAL USA | Gap |
|-------------------|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Yes | 37% | 25% | 12 |
| No | 31% | 47% | 16 |
| Don't know/Refuse | 32% | 27% | 5 |

IMPACT OF THE NEIGHBOURING COUNTRY ON THE SPREAD OF THE VIRUS



CTC35. Do you think the current situation in the United States will have an impact on the propagation of the virus in Canada? Base: All respondents (n=1,504)

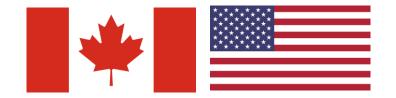


| | | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | BC | 18-34 | 35-54 | 55+ | Total April 13 th | Gap |
|------------|----------------|-----------------|-----|-----|--------------|-------|-----|-----|-------|-------|-----|------------------------------------|-----|
| | Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| | Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Yes | | 71% | 68% | 68% | 76% | 72% | 64% | 70% | 72% | 69% | 73% | 65% | +6 |
| No | | 14% | 11% | 16% | 12% | 15% | 15% | 16% | 19% | 12% | 12% | 16% | -2 |
| Don't know | | 15% | 21% | 16% | 1 2 % | 12% | 21% | 14% | 9% | 19% | 15% | 18% | -3 |

IMPACT OF THE NEIGHBOURING COUNTRY ON THE SPREAD OF THE VIRUS (CANADA VS UNITED STATES)



CTC35. Do you think the current situation in the United States will have an impact on the propagation of the virus in Canada? Do you think the current situation in Canada will have an impact on the propagation of the virus in The United States? Base: All respondents



| | TOTAL CANADA | TOTAL USA | Gap |
|----------------|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Yes | 71% | 20% | 51 |
| No | 14% | 31% | 17 |
| Don't know | 15% | 48% | 33 |

RETURN TO NORMAL

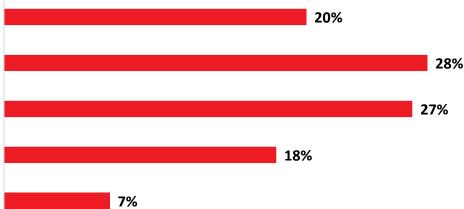


CTC34. At what point will you be comfortable with the government lifting the restrictions on workplace and leisure activities and allowing Canadians to return to work?

Base: All respondents (n=1,504)

Not until there is a COVID-19 vaccine Not until there have been no new cases for at least two weeks When there are only sporadic cases being discovered and there are no pressures on the healthcare system When the pressure on healthcare system has reduced and it is able to manage a moderate flow of new cases over time

Now. Protect/isolate the elderly and other vulnerable people, but the rest of the population should get back to work



| | TOTAL CANADA | ATL | QC | ON | мв/ѕк | АВ | BC | 18-34 | 35-54 | 55+ | Total April 13 th | Gap |
|--|-----------------|------------|-----|-----|-------|-----|-----|-------|-------|-----|------------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Not until there is a COVID-19 vaccine | 20% | 25% | 17% | 22% | 18% | 16% | 23% | 25% | 19% | 17% | 21% | -1 |
| Not until there have been no new cases for at least two weeks | 28% | 43% | 27% | 29% | 32% | 19% | 23% | 28% | 30% | 26% | 29% | -1 |
| When there are only sporadic cases being discovered and there are no pressures on the healthcare system | 27% | 19% | 19% | 26% | 30% | 36% | 35% | 25% | 24% | 30% | 25% | +2 |
| When the pressure on healthcare system has reduced and it is able to manage a moderate flow of new cases over time | 18% | 10% | 29% | 17% | 14% | 19% | 9% | 15% | 18% | 20% | 19% | -1 |
| Now. Protect/isolate the elderly and other vulnerable people, but the rest of the population should get back to work | 7% | 3% | 8% | 6% | 5% | 10% | 10% | 7% | 9% | 6% | 6% | +1 |

RETURN TO NORMAL (CANADA VS UNITED STATES)



CTC34. At what point will you be comfortable with the government lifting the restrictions on workplace and leisure activity and allowing Canadians (Americans) to return to work?

Base: All respondents



| | TOTAL CANADA | TOTAL USA | Gap |
|--|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Not until there is a COVID-19 vaccine | 20% | 27% | 7 |
| Not until there have been no new cases for at least two weeks | 28% | 23% | 5 |
| When there are only sporadic cases being discovered and there are no pressures on the healthcare system | 27% | 23% | 4 |
| When the pressure on healthcare system has reduced and it is able to manage a moderate flow of new cases over time | 18% | 15% | 3 |
| Now. Protect/isolate the elderly and other vulnerable people, but the rest of the population should get back to work | 7% | 12% | 5 |



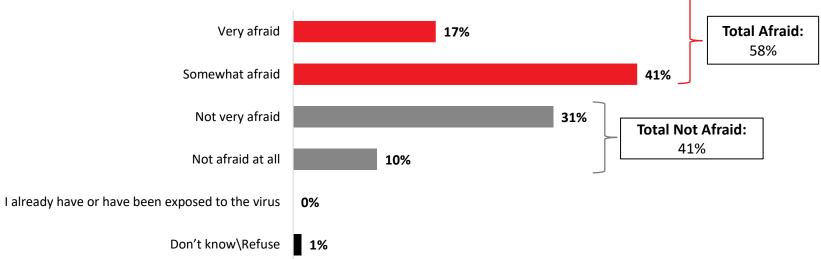
Tracking of the COVID-19 Virus

Week 4

FEAR OF CONTRACTING THE VIRUS

CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

Base: All respondents (n=1,504)



| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|--|-----------------|-----|-----|-----|-------|-----|-----|------------|------------|-----|---------------------------------|-----|
| Weighted n | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Total Afraid | 58% | 62% | 54% | 59% | 50% | 61% | 60% | 54% | 62% | 58% | 62% | -4 |
| Very afraid | 17% | 17% | 13% | 20% | 9% | 16% | 20% | 18% | 16% | 17% | 18% | -1 |
| Somewhat afraid | 41% | 44% | 41% | 40% | 41% | 45% | 40% | 36% | 46% | 40% | 43% | -2 |
| Total Not Afraid | 41% | 38% | 45% | 39% | 48% | 38% | 39% | 45% | 38% | 41% | 37% | +4 |
| Not very afraid | 31% | 35% | 34% | 29% | 31% | 31% | 28% | 33% | 26% | 34% | 28% | +3 |
| Not afraid at all | 10% | 3% | 11% | 10% | 17% | 7% | 11% | 12% | 12% | 7% | 9% | +1 |
| I already have or have been exposed to the virus | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | - |
| Don't know/Refuse | 1% | 0% | 1% | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 1% | - |

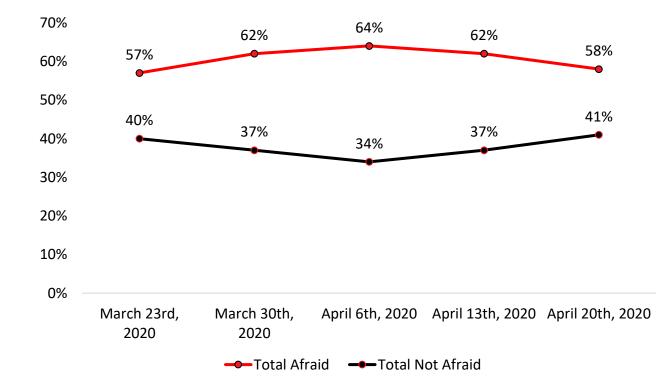


FEAR OF CONTRACTING THE VIRUS (Evolution)



CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

Base: All respondents





FEAR OF CONTRACTING THE VIRUS (CANADA VS UNITED STATES)

CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

Base: All respondents



| | TOTAL CANADA | TOTAL USA | Gap |
|--|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Total Afraid | 58% | 64% | 6 |
| Very afraid | 17% | 27% | 10 |
| Somewhat afraid | 41% | 37% | 4 |
| Total Not Afraid | 41% | 33% | 8 |
| Not very afraid | 31% | 20% | 11 |
| Not afraid at all | 10% | 13% | 3 |
| I already have or have been exposed to the virus | 0% | 1% | 1 |
| Don't know/Refuse | 1% | 2% | 1 |

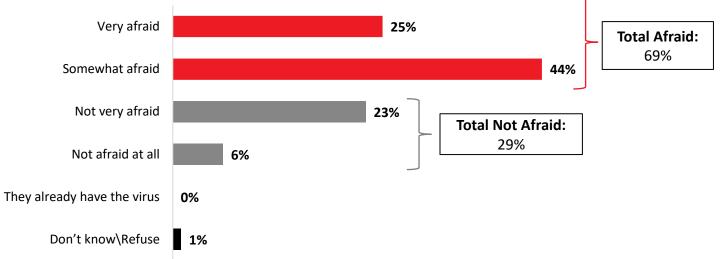
FEAR OF A FAMILY MEMBER GETTING THE VIRUS



45

CTC2. Are you afraid that someone in your immediate family will be contracting the COVID-19 (Coronavirus)?

Base: All respondents (n=1,504)

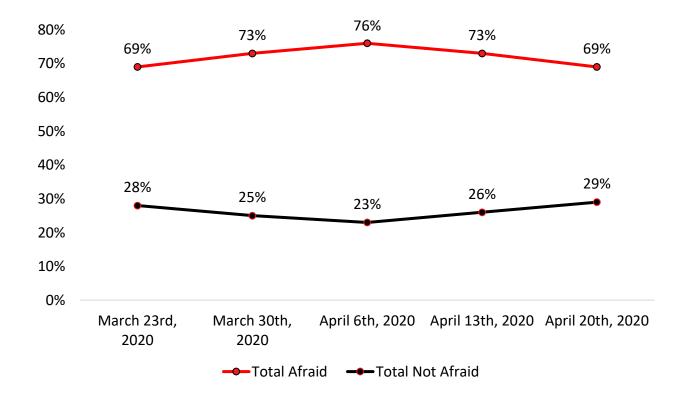


| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|------------------------------|-----------------|-----|-----|-----|-------|-----|-----|------------|-------|-----|---------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Total Afraid | 69% | 77% | 65% | 70% | 63% | 71% | 68% | 67% | 72% | 68% | 73% | -4 |
| Very afraid | 25% | 22% | 23% | 26% | 19% | 26% | 28% | 28% | 25% | 22% | 26% | -1 |
| Somewhat afraid | 44% | 54% | 42% | 44% | 44% | 45% | 41% | 38% | 47% | 45% | 47% | -3 |
| Total Not Afraid | 29% | 22% | 31% | 29% | 37% | 25% | 31% | 32% | 26% | 30% | 26% | +3 |
| Not very afraid | 23% | 21% | 25% | 22% | 27% | 22% | 25% | 25% | 20% | 24% | 20% | +3 |
| Not afraid at all | 6% | 1% | 6% | 7% | 10% | 3% | 7% | 7% | 6% | 6% | 6% | - |
| -They already have the virus | 0% | 0% | 1% | 0% | 0% | 0% | 1% | 1% | 1% | 0% | 0% | - |
| Don't know/Refuse | 1% | 1% | 3% | 0% | 0% | 4% | 0% | 1% | 1% | 2% | 1% | - |

FEAR OF A FAMILY MEMBER GETTING THE VIRUS (Evolution)



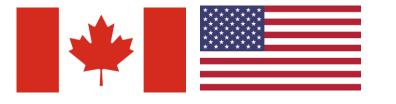
CTC2. Are you afraid that someone in your immediate family will be contracting the COVID-19 (Coronavirus)? Base: All respondents



FEAR OF A FAMILY MEMBER GETTING THE VIRUS (CANADA VS UNITED STATES)



CTC2. Are you afraid that someone in your immediate family will be contracting the COVID-19 (Coronavirus)? Base: All respondents

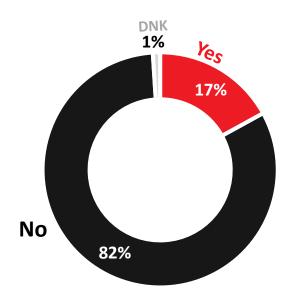


| | | TOTAL CANADA | TOTAL USA | Gap |
|-----------------------------|--------------|--------------|-----------|-----|
| | Weighted n = | 1,504 | 1,001 | |
| Un | weighted n = | 1,504 | 1,001 | |
| Total Afraid | | 69% | 69% | 0 |
| Very afraid | | 25% | 32% | 7 |
| Somewhat afraid | | 44% | 37% | 7 |
| Total Not Afraid | | 29% | 27% | 2 |
| Not very afraid | | 23% | 16% | 7 |
| Not afraid at all | | 6% | 11% | 5 |
| They already have the virus | | 0% | 1% | 1 |
| Don't know/Refuse | | 1% | 3% | 2 |

RELATIVES INFECTED BY COVID-19



CTC7. Do you personally know someone who has received a diagnosis that they actually have the virus? Base: All respondents (n=1,504)



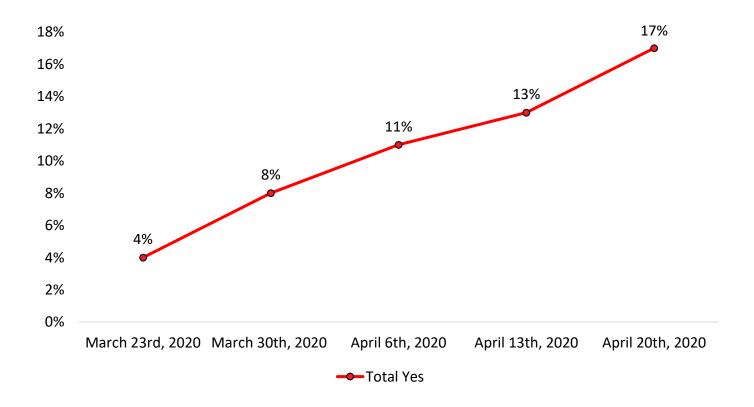
| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|--|-----------------|-----|-----|------------|-------|-----|-----|------------|------------|------------|---------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Total YES | 17% | 12% | 19% | 20% | 13% | 13% | 16% | 23% | 20% | 10% | 13% | +4 |
| Yes, a friend or family member who does not live with me | 8% | 7% | 7% | 9% | 4% | 6% | 8% | 10% | 10% | 4% | 6% | +2 |
| Yes, an acquaintance | 10% | 7% | 12% | 11% | 8% | 9% | 8% | 13% | 11% | 7% | 7% | +3 |
| No | 82% | 88% | 80% | 79% | 84% | 86% | 84% | 75% | 78% | 89% | 85% | -3 |
| Don't know | 1% | 0% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 1% | 1% | - |

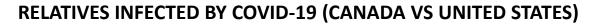
RELATIVES INFECTED BY COVID-19 (Evolution)



CTC7. Do you personally know someone who has received a diagnosis that they actually have the virus?

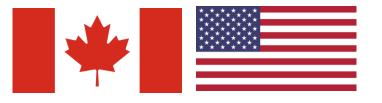
Base: All respondents







CTC7. Do you personally know someone who has received a diagnosis that they actually have the virus? Base: All respondents



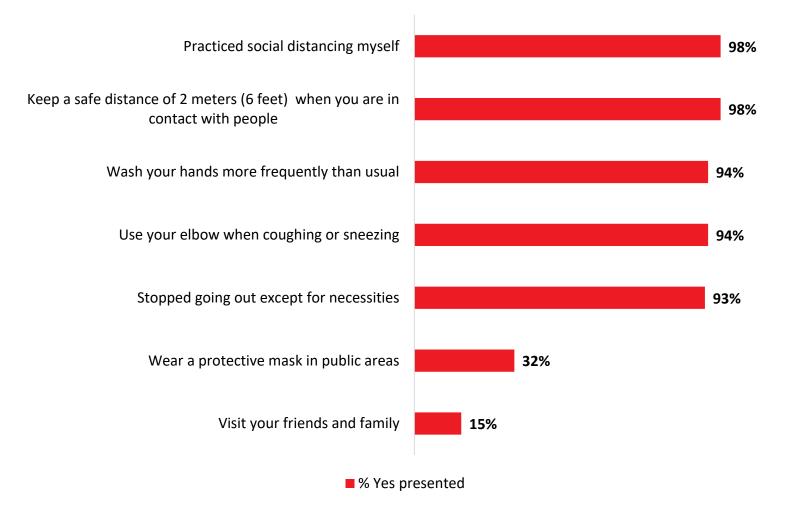
| | TOTAL CANADA | TOTAL USA | Gap |
|--|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| Total Yes | 17% | 23% | 6 |
| Yes, a friend or family member who does not live with me | 8% | 11% | 3 |
| Yes, an acquaintance | 10% | 11% | 1 |
| Νο | 82% | 75% | 7 |
| Don't know | 1% | 2% | 1 |

IMPACT ON COMMON BEHAVIOUR



 $\label{eq:ctc15:} CTC15: In the past week, have you done any of the following MULTIPLE MENTIONS^*:$

Base: All respondents (n=1,504)



IMPACT ON COMMON BEHAVIOUR – DETAILS



CTC15: In the past week, have you done any of the following MULTIPLE MENTIONS*:

Base: All respondents (n=1,504)

| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | BC | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|---|-----------------|------|------------|------------|-------|------|-----|------------|-------|------------|------------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = % Yes presented | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Practiced social distancing myself | 98% | 100% | 99% | 98% | 99% | 99% | 99% | 98% | 98% | 99% | 98% | - |
| Keep a safe distance of 2 meters (6 feet) when you are in contact with people | 98% | 99% | 97% | 98% | 97% | 100% | 98% | 97% | 98% | 99% | 97% | +1 |
| Wash your hands more frequently than usual | 94% | 97% | 96% | 92% | 96% | 92% | 94% | 93% | 94% | 95% | 95% | -1 |
| Use your elbow when coughing or sneezing | 94% | 94% | 94% | 94% | 94% | 93% | 92% | 95% | 95% | 92% | 92% | +2 |
| Stopped going out except for necessities | 93% | 98% | 95% | 91% | 91% | 94% | 91% | 91% | 94% | 94% | 95% | -2 |
| Wear a protective mask in public areas | 32% | 27% | 21% | 40% | 30% | 28% | 31% | 39% | 29% | 28% | 28% | +4 |
| Visit your friends and family | 15% | 11% | 10% | 13% | 30% | 19% | 19% | 26% | 13% | 8% | 12% | +3 |

*Because respondents were able to give multiple answers, total mentions may exceed 100%.



IMPACT ON COMMON BEHAVIOUR (CANADA VS UNITED STATES)

CTC15: In the past week, have you done any of the following MULTIPLE MENTIONS*: Base: All respondents

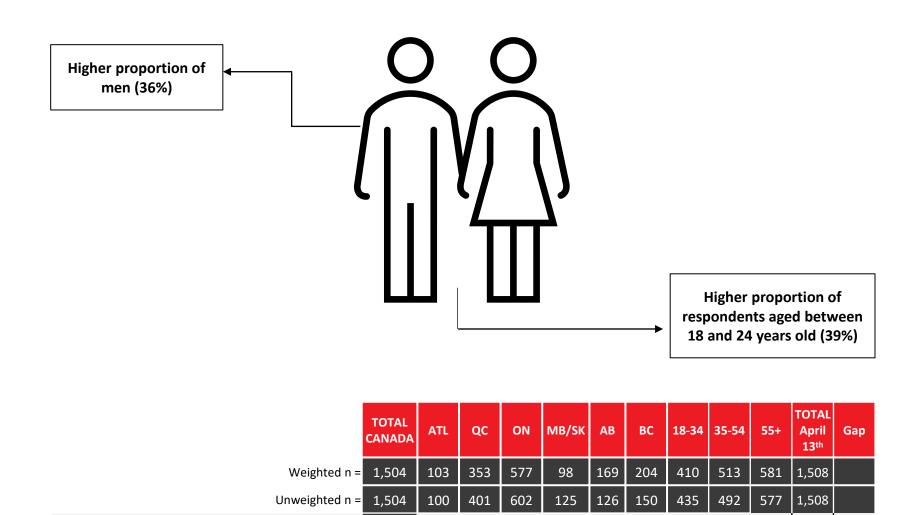


| | | TOTAL CANADA | TOTAL USA | Gap |
|---|-----------------|--------------|-----------|-----|
| | Weighted n = | 1,504 | 1,001 | |
| % Yes presented | Unweighted n = | 1,504 | 1,001 | |
| Practiced social distancing myself | | 98% | 93% | 5 |
| Keep a safe distance of 2 meters (6 feet) w contact with people | /hen you are in | 98% | 90% | 8 |
| Stopped going out except for necessities | | 94% | 90% | 4 |
| Wash your hands more frequently than us | ual | 94% | 86% | 8 |
| Use your elbow when coughing or sneezing | g | 93% | 87% | 6 |
| Wear a protective mask in public areas | | 32% | 66% | 34 |
| Visit your friends and family | | 15% | 28% | 13 |



CANADIANS' COMPLIANCE WITH MEASURES IN PLACE

% of respondents who did not comply with at least one of the measures in CTC15 Base: All respondents



27%

20%

22%

27%

42%

31% 31%

37%

26%

23%

26%

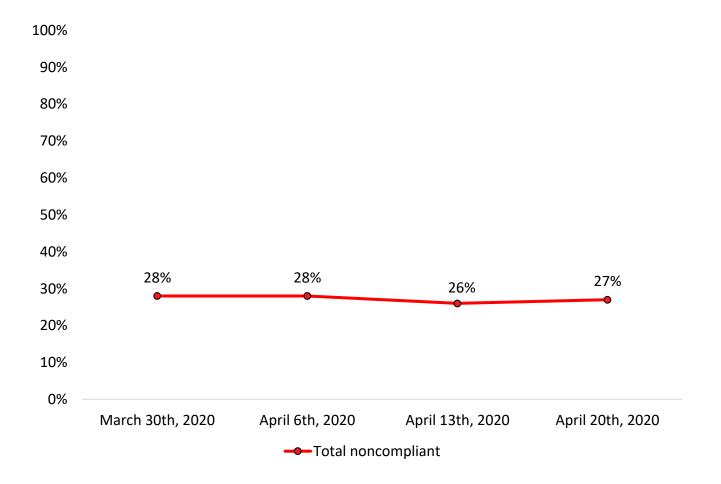
+1





% of respondents who did not comply with at least one of the measures in CTC15

Base: All respondents



COMPLIANCE WITH MEASURES IN PLACE (CANADA VS UNITED STATES)



% of respondents who did not comply with at least one of the measures in CTC15 Base: All respondents

| | | TOTAL CANADA | TOTAL USA | Gap |
|--------------------|----------------|--------------|-----------|-----|
| | Weighted n = | 1,504 | 1,001 | |
| | Unweighted n = | 1,504 | 1,001 | |
| TOTAL NONCOMPLIANT | | 27% | 66% | 39 |

FINANCIAL IMPACT OF THE PANDEMIC



CTC9. At the moment, has the current crisis had a negative impact on you financially, when it comes to the following:

Base: All respondents (n=1,504)

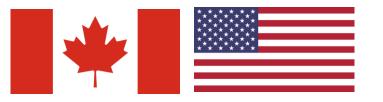


| | TOTAL CANADA | ATL | QC | ON | MB/SK | АВ | вс | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|--|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|------------|---------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = % Yes presented | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Your retirement savings or other investments | 51% | 47% | 39% | 56% | 47% | 59% | 57% | 46% | 50% | 56% | 49% | +2 |
| Decrease in your income | 44% | 40% | 32% | 46% | 44% | 50% | 54% | 57% | 48% | 31% | 42% | +2 |
| Your capacity to assist other family members financially | 40% | 36% | 30% | 44% | 43% | 43% | 41% | 42% | 43% | 35% | 35% | +5 |
| Your capacity to meet your financial obligations (pay bills on time) | 26% | 28% | 17% | 27% | 22% | 33% | 31% | 32% | 32% | 15% | 23% | +3 |
| Your capacity to pay your mortgage or rent | 19% | 14% | 11% | 22% | 19% | 29% | 20% | 28% | 23% | 10% | 19% | - |

FINANCIAL IMPACT OF THE PANDEMIC (CANADA VS UNITED STATES)



CTC9. At the moment, has the current crisis had a negative impact on you financially, when it comes to the following: Base: All respondents

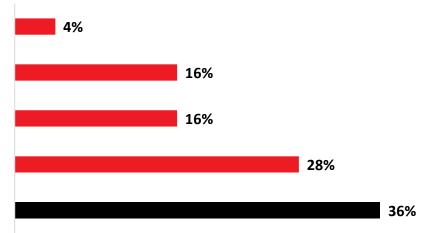


| | | TOTAL CANADA | TOTAL USA | Gap |
|---|-----------------------|--------------|-----------|-----|
| | Weighted n = | 1,504 | 1,001 | |
| % Yes presented | Unweighted n = | 1,504 | 10,01 | |
| Your retirement savings or other invest | tments | 51% | 47% | 4 |
| Decrease in your income | | 44% | 46% | 2 |
| Your capacity to assist other family me | mbers financially | 40% | 37% | 3 |
| Your capacity to meet your financial ob on time) | bligations (pay bills | 26% | 30% | 4 |
| Your capacity to pay your mortgage or | rent | 19% | 22% | 3 |



IMPACT OF THE PANDEMIC ON WORK SITUATION

CTC18: Since the beginning of the crisis have you...? Base: All respondents (n=1,504)



...lost your job and pay permanently

...lost your job and pay temporarily

...lost some of your pay or lost some income from your work

...had no impact on my job

Not applicable (i.e. retired, at home, not in the work force)

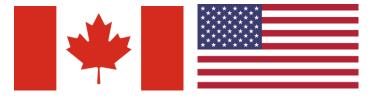
| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|---|-----------------|-----|-----|-----|-------|-----|-----|-------|-------|-------------|------------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| lost your job and pay permanently | 4% | 3% | 2% | 5% | 2% | 4% | 4% | 8% | 4% | 1% | 3% | +1 |
| lost your job and pay temporarily | 16% | 18% | 19% | 16% | 11% | 13% | 15% | 23% | 16% | 11% | 18% | -2 |
| lost some of your pay or lost some income from your work | 16% | 13% | 11% | 15% | 16% | 22% | 21% | 18% | 20% | 11% | 14% | +2 |
| had no impact on my job | 28% | 28% | 34% | 27% | 32% | 24% | 24% | 32% | 41% | 14% | 30% | -2 |
| Not applicable (i.e. retired, at home, not in the work force) | 36% | 38% | 34% | 38% | 38% | 36% | 36% | 19% | 20% | 63 % | 35% | +1 |

IMPACT OF THE PANDEMIC ON WORK SITUATION (CANADA VS UNITED STATES)



CTC18: Since the beginning of the crisis have you...?

Base: All respondents

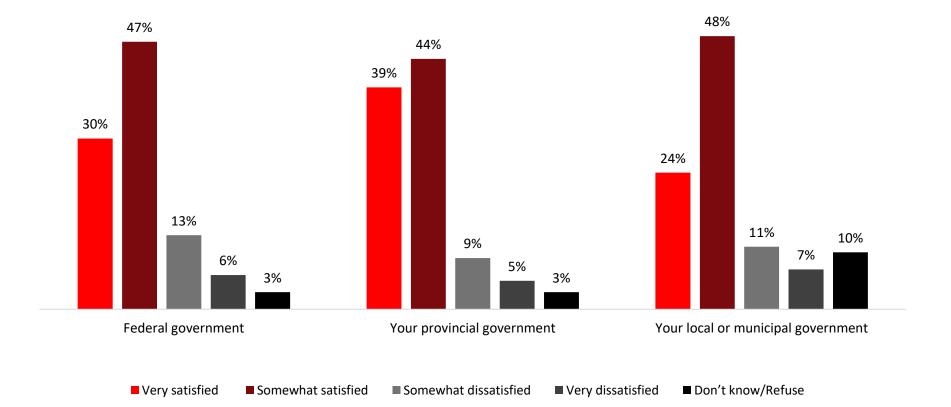


| | TOTAL CANADA | TOTAL USA | Gap |
|---|--------------|-----------|-----|
| Weighted n = | 1,504 | 1,001 | |
| Unweighted n = | 1,504 | 1,001 | |
| lost your job and pay permanently | 4% | 4% | - |
| lost your job and pay temporarily | 16% | 13% | 3 |
| lost some of your pay or lost some income from your work | 16% | 19% | 3 |
| had no impact on my job | 28% | 29% | 1 |
| Not applicable (i.e. retired, at home, not in the work force) | 36% | 36% | 0 |

SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents (n=1,504)



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 - DETAILS



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents (n=1,504)

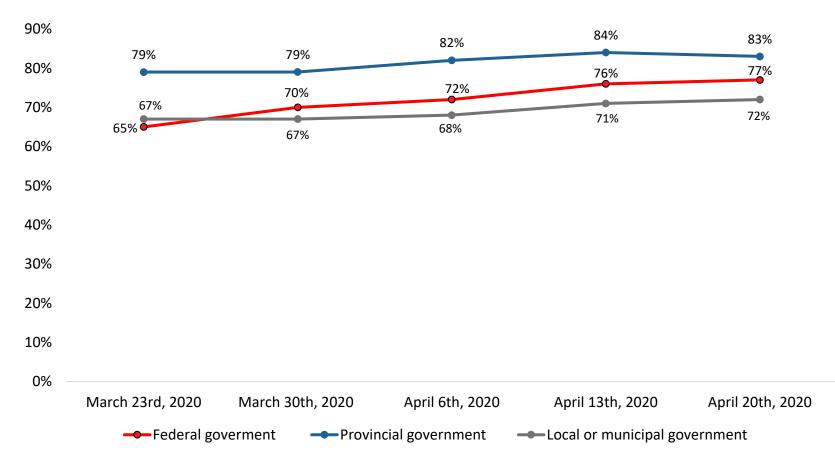
| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | BC | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|------------------------------------|-----------------|-----------------|------------|-----|-------|------------|-----|------------|-------|-----|---------------------------------|-----|
| Weighted | n = 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted | n = 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| Federal government | | | | | | | | | | | | |
| Total Satisfied | 77% | 89% | 74% | 76% | 75% | 76% | 80% | 73% | 75% | 81% | 76% | +1 |
| Total Dissatisfied | 20% | <mark>9%</mark> | 24% | 20% | 23% | 20% | 16% | 24% | 20% | 17% | 20% | - |
| Your provincial government | | | | | | | | | | | | |
| Total Satisfied | 83% | 86% | 92% | 82% | 81% | 72% | 80% | 79% | 83% | 86% | 84% | -1 |
| Total Dissatisfied | 14% | 11% | 8% | 14% | 17% | 24% | 16% | 18% | 13% | 12% | 13% | +1 |
| Your local or municipal government | | | | | | | | | | | | |
| Total Satisfied | 72% | 83% | 69% | 72% | 74% | 74% | 67% | 67% | 70% | 77% | 71% | +1 |
| Total Dissatisfied | 18% | 10% | 15% | 20% | 18% | 15% | 24% | 22% | 16% | 17% | 18% | - |

SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 (Evolution)



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents

% Total Satisfied presented



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT **COVID-19 - DETAILS**



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by your provincial government?

Base: All respondents (n=1,504)

| | | | François Legault | Doug Ford | Brian Pallister | Scott Moe | Jason Kenney | John Horgan |
|-----------------------|-----------------|----------|------------------|-----------|-----------------|--------------|--------------|---------------------|
| | TOTAL CANADA | Atlantic | Quebec | Ontario | Manitoba | Saskatchewan | Alberta | British Columbia |
| Weighted n = | 1504 | 103 | 353 | 577 | 53 | 45 | 169 | 204 |
| Unweighted n = | 1504 | 100 | 401 | 602 | 64 | 61 | 126 | 150 |
| Total Satisfied | 83% | 86% | 92% | 82% | 76% | 86% | 72% | 80% |
| Very satisfied | 39% | 43% | 55% | 35% | 15% | 45% | 25% | 34% |
| Somewhat satisfied | 44% | 44% | 36% | 47% | 61% | 42% | 47% | 47% |
| Total Dissatisfied | 14% | 11% | 8% | 14% | 21% | 13% | 24% | 16% |
| Somewhat dissatisfied | 9% | 7% | 5% | 10% | 11% | 10% | 14% | 8% |
| Very dissatisfied | 5% | 4% | 2% | 4% | 10% | 2% | 9% | 8% |
| Don't know/Refuse | 3% | 3% | 1% | 4% | 3% | 1% | 4% | 4% |

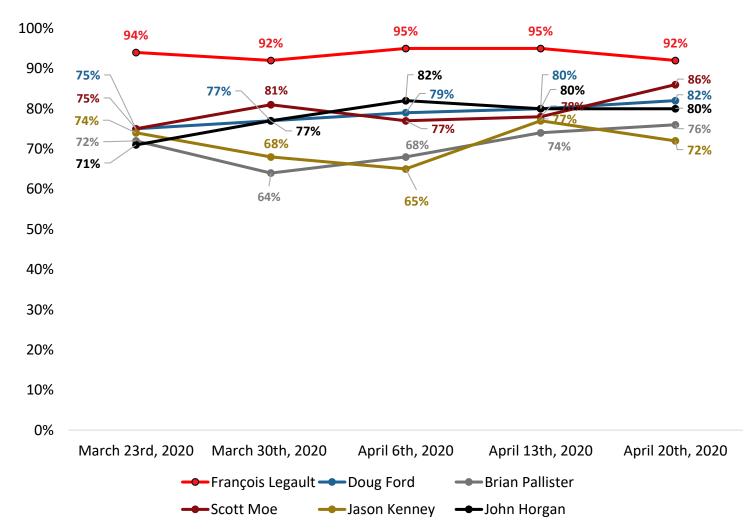
SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 (Evolution)



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by your provincial government?

Base: All respondents

% Total Satisfied presented



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 – (CANADA VS UNITED STATES)



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents

* * * * * *

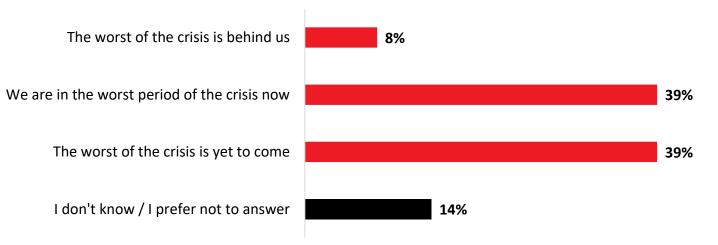
| | * | | |
|--|--------------|-----------|-----|
| | TOTAL CANADA | TOTAL USA | Gap |
| Weighted n = | 1504 | 1001 | |
| Unweighted n = % "Satisfied" presented | 1504 | 1001 | |
| Federal government/The US President | 77% | 42% | 35 |
| Your provincial government/Your State government | 83% | 67% | 16 |
| Your local or municipal government | 72% | 65% | 7 |

EVOLUTION OF THE COVID-19 PANDEMIC



CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada?

Base: All respondents (n=1,504)



| | TOTAL CANADA | ATL | QC | ON | MB/SK | AB | вс | 18-34 | 35-54 | 55+ | TOTAL April 13 th | Gap |
|--|-----------------|-----|-----|-----|-------|-----|-----|------------|-------|-----|------------------------------------|-----|
| Weighted n = | 1,504 | 103 | 353 | 577 | 98 | 169 | 204 | 410 | 513 | 581 | 1,508 | |
| Unweighted n = | 1,504 | 100 | 401 | 602 | 125 | 126 | 150 | 435 | 492 | 577 | 1,508 | |
| The worst of the crisis is behind us | 8% | 8% | 6% | 10% | 12% | 4% | 11% | 10% | 7% | 9% | 4% | +4 |
| We are in the worst period of the crisis now | 39% | 48% | 49% | 36% | 31% | 27% | 38% | 36% | 36% | 43% | 29% | +10 |
| The worst of the crisis is yet to come | 39% | 36% | 38% | 39% | 38% | 49% | 38% | 44% | 43% | 33% | 56% | -17 |
| I don't know / I prefer not to answer | 14% | 9% | 8% | 15% | 19% | 21% | 14% | 10% | 14% | 16% | 12% | +2 |

EVOLUTION OF THE COVID-19 PANDEMIC (CANADA VS UNITED STATES)



CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada/United States?

Base: All respondents



| | TOTAL CANADA | TOTAL USA | Gap |
|--|---------------|-----------|-----|
| Weigh | ted n = 1,504 | 1,001 | |
| Unweigh | ted n = 1,504 | 1,001 | |
| The worst of the crisis is behind us | 8% | 18% | 10 |
| We are in the worst period of the crisis now | 39% | 38% | 1 |
| The worst of the crisis is yet to come | 39% | 32% | 7 |
| I don't know / I prefer not to answer | 14% | 12% | 2 |

VOTING INTENTIONS - FEDERAL ELECTIONS



INTENTIONS BEFORE

CTC37. If federal elections were held today, for which political party would you be most likely to vote? Would it be for...? *In the event a respondent had no opinion, the following prompting question was asked:* Even if you have not yet made up your mind, for which of the following political parties would you be most likely to vote? Would it be for the ...

Base: All respondents (n=1,504), except for the Bloc Québécois, Quebecers only

| | | | | | | | | | | | | | THE CO | OVID-19 CR | ISIS |
|--------------------------------|-----------------|----------------------------|-----|-----------------|-----|-------|-----|-----|------|--------|-------|-------|-----------------|---------------------------------------|------|
| | | | | | | | | | | | | | | $\mathbf{\Lambda}$ | |
| | TOTAL Canada | TOTAL Decided voters | ATL | QC | ON | MB/SK | АВ | вс | Male | Female | 18-34 | 35-54 | 55+ | January 22 nd , 2020 | Gap |
| Weighted n = | 1,504 | 1,208 | 72 | 273 | 479 | 84 | 136 | 164 | 596 | 612 | 333 | 388 | 486 | 1,289 | |
| Unweighted n = | 1,504 | 1,214 | 74 | 307 | 506 | 102 | 105 | 120 | 631 | 583 | 348 | 382 | 484 | 1,327 | |
| Liberal Party of Canada | 34% | 42% | 68% | 40% | 46% | 30% | 27% | 42% | 38% | 46% | 37% | 42% | 46% | 31% | +11 |
| Conservative Party of Canada | 23% | 29% | 18% | 12% | 30% | 49% | 53% | 28% | 36% | 22% | 22% | 32% | 31% | 32% | -3 |
| New Democratic Party of Canada | 11% | 14% | 12% | <mark>9%</mark> | 14% | 13% | 18% | 21% | 11% | 17% | 24% | 12% | <mark>9%</mark> | 19% | -5 |
| Bloc Québécois | 6% | 8% | - | 34% | - | - | - | - | 7% | 8% | 5% | 7% | 10% | 8% | - |
| Green Party of Canada | 4% | 5% | 2% | 3% | 6% | 3% | 1% | 9% | 5% | 4% | 8% | 5% | 3% | 8% | -3 |
| another party | 2% | 2% | 0% | 2% | 3% | 5% | 1% | 1% | 3% | 2% | 4% | 2% | 1% | 2% | - |
| l would not vote | 5% | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| I would cancel my vote | 1% | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| I don't know | 11% | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Refusal | 3% | - | - | - | - | - | - | - | - | - | - | - | - | - | - |



ANNEXES



Sampling Frame

Participants were randomly selected from LEO's online panel.

Leger owns and manages an Internet panel that includes more than 400,000 Canadians coast to coast. An online panel consists of Web users profiled according to different demographic variables. The majority of Leger's panel members (60%) were randomly recruited over the phone in the past ten years, which makes this panel very similar to the current Canadian population on a number of demographic characteristics. Moreover, 35% of panellists were recruited through affiliate programs and 5% through partner campaigns and programs.

To be eligible, respondents were required to be 18 years of age or older.



Weighted and Unweighted Sample

The table below presents the Canadian geographic distribution of respondents before weighting.

| Province | Unweighted | Weighted |
|-----------------------|------------|----------|
| British Columbia | 150 | 204 |
| Alberta | 126 | 169 |
| Manitoba/Saskatchewan | 125 | 98 |
| Ontario | 602 | 577 |
| Quebec | 401 | 353 |
| Atlantic | 100 | 103 |

The table below presents the American geographic distribution of respondents before weighting.

| US region | Unweighted | Weighted |
|-----------|------------|----------|
| NorthEast | 219 | 179 |
| MidWest | 213 | 217 |
| South | 307 | 333 |
| West | 262 | 233 |



Weighted and Unweighted Sample for Canada

The following tables present the demographic distribution of respondents according to gender, age and language (mother tongue) for Canada.

| GENDER | Unweighted | Weighted |
|--------|------------|----------|
| Male | 765 | 730 |
| Female | 739 | 774 |

| AGE | Unweighted | Weighted |
|-------------------|------------|----------|
| Between 18 and 34 | 435 | 410 |
| Between 35 and 54 | 492 | 513 |
| 55 or over | 577 | 581 |

| LANGUAGE (MOTHER TONGUE) | Unweighted | Weighted |
|-----------------------------|------------|----------|
| English | 946 | 1002 |
| French | 347 | 313 |
| Other | 208 | 186 |

The sample thus collected has a minimum weighting factor of 0.0934 and a maximum weighting factor of 4.1251. The weighted variance is 0.3251.



Weighted and Unweighted Sample for The United States

The following tables present the demographic distribution of respondents according to gender and age for The United States.

| GENDER | Unweighted | Weighted |
|--------|------------|----------|
| Male | 502 | 485 |
| Female | 499 | 516 |

| AGE | Unweighted | Weighted |
|-------------------|------------|----------|
| Between 18 and 29 | 114 | 220 |
| Between 30 and 39 | 172 | 201 |
| Between 40 and 49 | 177 | 186 |
| Between 50 and 64 | 303 | 250 |
| 65 or older | 206 | 172 |

The sample thus collected has a minimum weighting factor of 0.0934 and a maximum weighting factor of 4.1251. The weighted variance is 0.3251.



OUR SERVICES

• Leger Marketing research and polling

• Leger Metrics Real-time VOC satisfaction measurement

• Leger Analytics Data modeling and analysis

• Legerweb Panel management

- Leger Communities Online community management
- Leger Digital Digital strategy and user experience
- International Research
 Worldwide Independent Network (WIN)

600 EMPLOYEES









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OUR CREDENTIALS





Leger is a member of <u>ESOMAR</u> (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the <u>international ICC/ESOMAR</u> code of Market, Opinion and Social Research and Data Analytics.



Leger is also a member of the <u>Insights Association</u>, the American Association of Marketing Research Analytics.



We know Canadians









