Report

COVID-19 TRACKING SURVEY RESULTS

PRESENTED BY



April 6th, 2020



METHODOLOGY



METHODOLOGY

Web survey using computer-assisted Web interviewing (CAWI) technology.

From April 3rd to April 5th , 2020

1,512 Canadians and 1,000 Americans, 18 years of age or older, randomly recruited from LEO's online panel.

Using data from the 2016 Census, results were weighted according to gender, age, mother tongue, region, education level and presence of children in the household in order to ensure a representative sample of the population.

No margin of error can be associated with a non-probability sample (Web panel in this case). However for comparative purposes, a probability sample of 1,512 respondents would have a margin of error of $\pm 2.52\%$, 19 times out of 20, while a probability sample of 1,000 would have a margin of error of $\pm 3.09\%$, 19 times out of 20.

The research results presented here are in full compliance with the CRIC Public Opinion Research Standards and Disclosure Requirements.



METHODOLOGY

Notes on Reading this Report

The numbers presented have been rounded up. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.

In this report, data in bold **red** characters indicate a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicate a significantly higher proportion that that of other respondents.

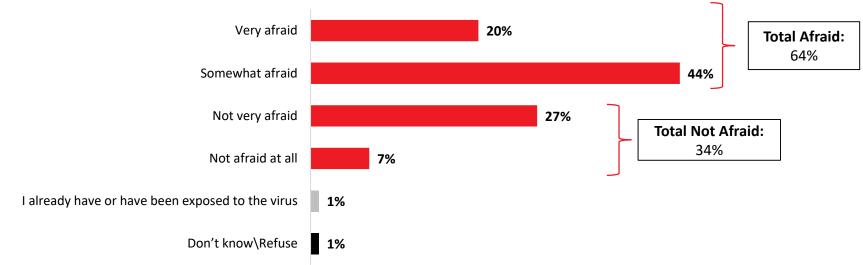
A more detailed methodology is presented in the appendix.

If you have questions about the data presented in this report, please contact Christian Bourque, Associate and Executive Vice-Present at the following e-mail address: cbourque@leger360.com or Jack Jedwab, President & CEO of the Association for Canadian Studies: jack.jedwab@acs-aec.ca

FEAR OF CONTRACTING THE VIRUS

CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

Base: All respondents (n=1,512)



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n	= 1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n	= 1,512	100	406	601	128	126	151	431	486	595	1,590	
Total Afraid	64%	61%	57%	72%	51%	60%	67%	58%	67%	67%	62%	2
Very afraid	20%	26%	14%	25%	20%	15%	17%	16%	21%	22%	20%	-
Somewhat afraid	44%	34%	42%	48%	31%	45%	50%	42%	46%	45%	42%	2
Total Not Afraid	34%	39%	42%	27%	48%	37%	29%	41%	31%	32%	37%	3
Not very afraid	27%	34%	34%	20%	31%	31%	22%	29%	23%	28%	29%	2
Not afraid at all	7%	5%	7%	7%	17%	6%	7%	11%	8%	4%	8%	1
I already have or have been exposed to the virus	1%	0%	1%	0%	0%	1%	2%	1%	1%	0%	0%	1
Don't know\Refuse	1%	0%	1%	0%	1%	2%	1%	1%	1%	0%	1%	-

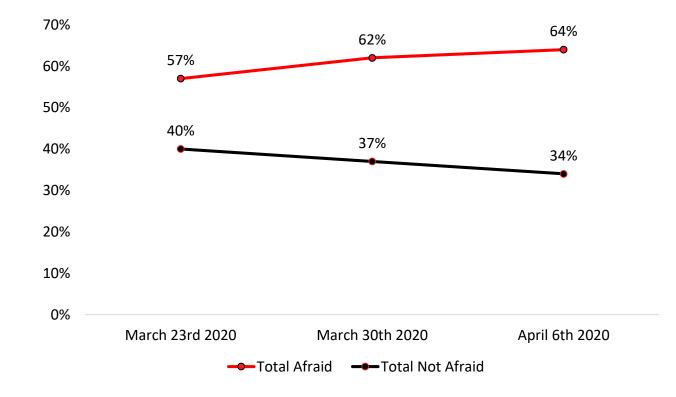


FEAR OF CONTRACTING THE VIRUS (Evolution)



CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

Base: All respondents







CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

Base: All respondents



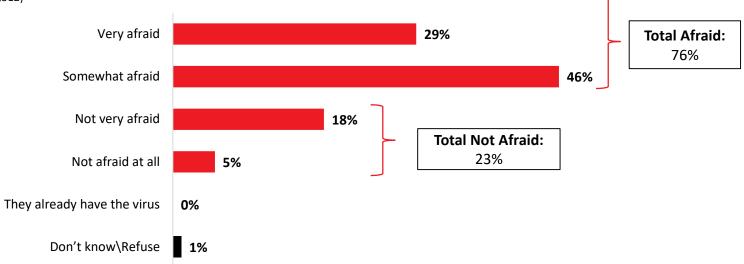
	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n =	1,512	1,000	
Total Afraid	64%	64%	-
Very afraid	20%	27%	7
Somewhat afraid	44%	37%	7
Total Not Afraid	34%	33%	1
Not very afraid	27%	20%	7
Not afraid at all	7%	13%	6
I already have or have been exposed to the virus	1%	1%	-
Don't know\Refuse	1%	2%	1

FEAR OF A FAMILY MEMBER GETTING THE VIRUS



CTC2. Are you afraid that someone in your immediate family will be contracting the COVID-19 (Coronavirus)?

Base: All respondents (n=1,512)

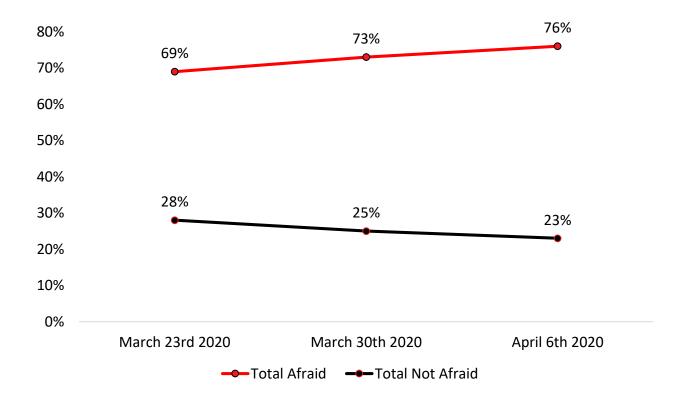


	TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
Total Afraid	76%	76%	69%	82%	69%	71%	77%	77%	76%	74%	73%	3
Very afraid	29%	30%	27%	33%	24%	28%	26%	29%	31%	28%	27%	2
Somewhat afraid	46%	46%	41%	49%	45%	43%	51%	48%	45%	46%	46%	-
Total Not Afraid	23%	24%	30%	17%	28%	26%	21%	22%	22%	24%	25%	2
Not very afraid	18%	21%	25%	13%	18%	22%	16%	16%	17%	20%	20%	2
Not afraid at all	5%	3%	5%	4%	10%	5%	5%	6%	5%	4%	6%	1
They already have the virus	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	-
Don't know\Refuse	1%	0%	1%	1%	3%	3%	2%	1%	2%	2%	1%	-

FEAR OF A FAMILY MEMBER GETTING THE VIRUS (Evolution)



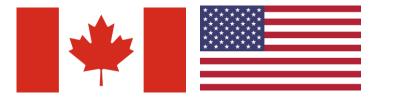
CTC2. Are you afraid that someone in your immediate family will be contracting the COVID-19 (Coronavirus)? Base: All respondents



FEAR OF A FAMILY MEMBER GETTING THE VIRUS (CANADA VS UNITED STATES)



CTC2. Are you afraid that someone in your immediate family will be contracting the COVID-19 (Coronavirus)? Base: All respondents



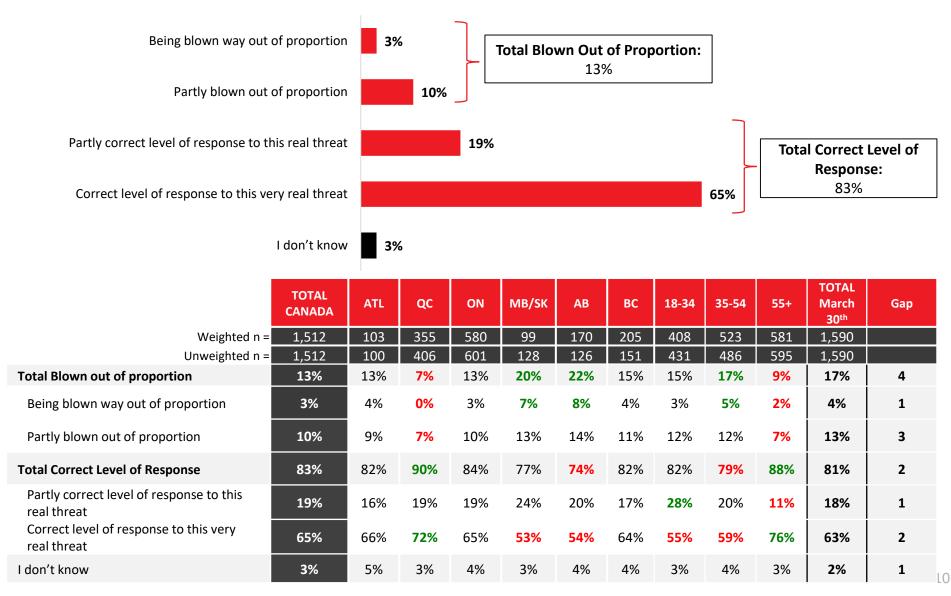
	TOTAL CANADA	TOTAL USA	Gap
Weighted r	= 1,512	1,000	
Unweighted r	= 1,512	1,000	
Total Afraid	76%	69%	7
Very afraid	29%	31%	2
Somewhat afraid	46%	38%	8
Total Not Afraid	23%	28%	5
Not very afraid	18%	15%	3
Not afraid at all	5%	13%	8
They already have the virus	0%	0%	-
Don't know\Refuse	1%	4%	3

COVID-19 PANDEMIC THREAT



CTC3. Do you believe that the COVID-19 pandemic is a real threat or is it being blown out of proportion?

Base: All respondents (n=1,512)

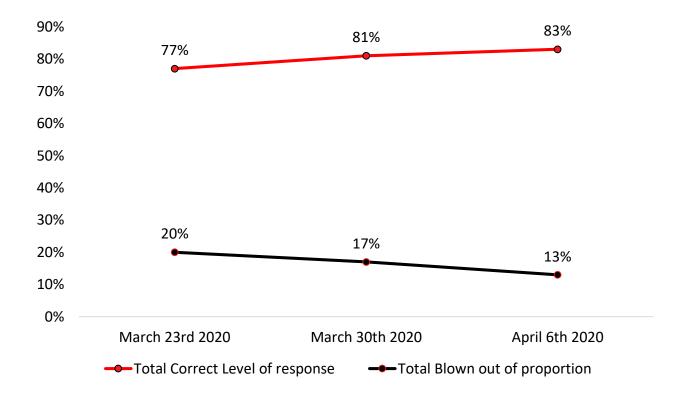


COVID-19 PANDEMIC THREAT (Evolution)



CTC3. Do you believe that the COVID-19 pandemic is a real threat or is it being blown out of proportion?

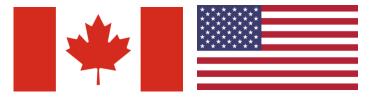
Base: All respondents



COVID-19 PANDEMIC THREAT (CANADA VS UNITED STATES)



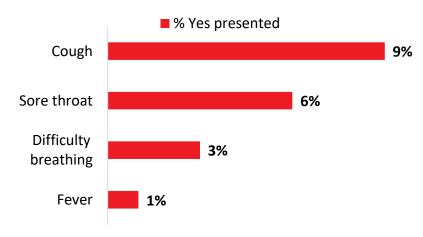
CTC3. Do you believe that the COVID-19 pandemic is a real threat or is it being blown out of proportion? Base: All respondents



	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n =	1,512	1,000	
Total Blown out of proportion	13%	26%	13
Being blown way out of proportion	3%	11%	8
Partly blown out of proportion	10%	15%	5
Total Correct Level of Response	83%	68%	15
Partly correct level of response to this real threat	19%	20%	1
Correct level of response to this very real threat	65%	48%	17
l don't know	3%	5%	2

SYMPTOMS OF COVID-19 VIRUS

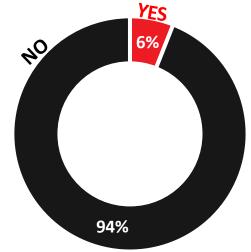
CTC6. Do you currently have one or more of the common symptoms associated with the COVID-19 (coronavirus) virus? Base: All respondents (n=1,512)





CTC6A. Do you think this or these symptoms are due to COVID-19?

Base: Respondents who have at least one symptom (n=198)



		TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	TOTAL March 30 th	Gap
V	Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unv % yes presented	weighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
Cough		9%	6%	9%	9%	7%	9%	11%	9%	10%	8%	9%	-
Sore throat		6%	3%	7%	5%	7%	6%	8%	9%	6%	5%	7%	1
Difficulty breathing		3%	4%	3%	3%	2%	1%	4%	3%	2%	3%	3%	-
Fever		1%	0%	1%	1%	3%	3%	3%	3%	1%	1%	2%	1
		TOTAL CANADA	ATL	QC		ON	MB/SK	AB	ВС		18-34	35-54	55+
We	eighted n =	204	11	48		68	16	27	34	Ļ	70	72	61
Unwe	eighted n =	198	9*	57		69	19*	18*	26	*	72	65	61
Yes		6%	4%	7%		4%	9%	4%	109	%	8%	6%	5%
No		94%	96%	93%	5 <u>5</u>	6%	91%	96%	909	%	92%	94%	95%

*Given the small number of respondents (n<30) data are presented for illustrative purposes only.

SYMPTOMS OF COVID-19 VIRUS (CANADA VS UNITED STATES)



CTC6. Do you currently have one or more of the common symptoms associated with the COVID-19 (coronavirus) virus? Base: All respondents

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		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,512	1,000	
% yes presented	Unweighted n =	1,512	1,000	
Cough		9%	10%	1
Sore throat		6%	7%	1
Difficulty breathing		3%	5%	2
Fever		1%	3%	2

CTC6A. Do you think this or these symptoms are due to COVID-19?

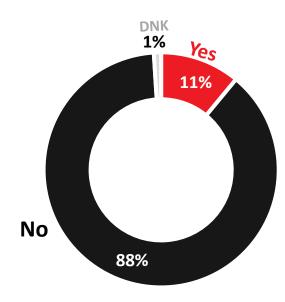
Base: Respondents who have at least one symptom

		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	204	154	
	Unweighted n =	198	145	
Yes		6%	19%	13
No		94%	81%	13

RELATIVES INFECTED BY COVID-19



CTC7. Do you personally know someone who has received a diagnosis that they actually have the virus? Base: All respondents (n=1,512)



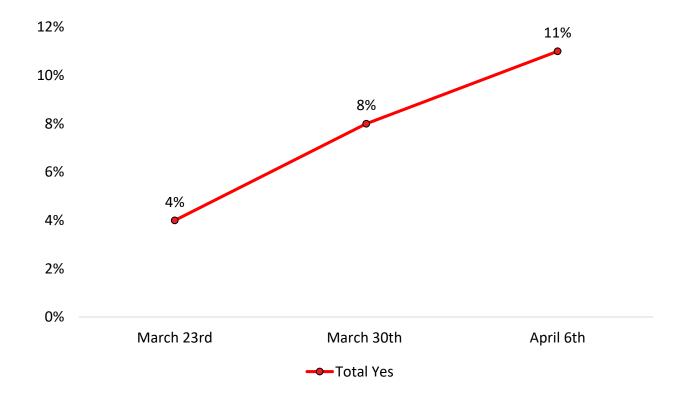
	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
Total YES	11%	9%	15%	11%	11%	9%	11%	18%	12%	7%	8%	3
Yes, someone who lives in my home	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	1
Yes, a friend or family member who does not live with me	5%	6%	5%	5%	4%	7%	4%	9%	5%	3%	3%	2
Yes, an acquaintance	6%	2%	10%	6%	7%	3%	6%	9%	7%	4%	5%	1
No	88%	91%	85%	89%	85%	88%	88%	81%	87%	93%	92%	4
Don't know	1%	0%	0%	1%	4%	3%	1%	2%	1%	1%	1%	-

RELATIVES INFECTED BY COVID-19 (Evolution)



CTC7. Do you personally know someone who has received a diagnosis that they actually have the virus?

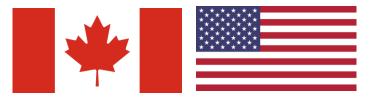
Base: All respondents



RELATIVES INFECTED BY COVID-19 (CANADA VS UNITED STATES)



CTC7. Do you personally know someone who has received a diagnosis that they actually have the virus? Base: All respondents



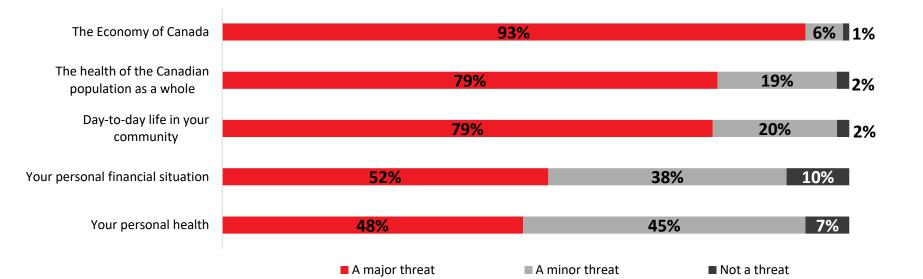
	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n =	1,512	1,000	
Total Yes	11%	13%	2
Yes, someone who lives in my home	0%	2%	2
Yes, a friend or family member who does not live with me	5%	5%	-
Yes, an acquaintance	6%	7%	1
No	88%	85%	3
Don't know	1%	2%	1

COVID-19 THREAT FOR CANADA



CTC14: How much of a threat is the COVID-19 (Coronavirus) outbreak for...?

Base: All respondents (n=1,512)



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n = % "a major threat" presented	1,512	100	406	601	128	126	151	431	486	595	1,590	
The Economy of Canada	93%	88%	95%	94%	85%	93%	93%	90%	92%	96%	92%	1
The health of the Canadian population as a whole	79%	74%	79%	86%	73%	65%	77%	74%	77%	84%	77%	2
Day-to-day life in your community	79%	80%	77%	81%	75%	77%	76%	76%	77%	82%	73%	6
Your personal financial situation	52%	47%	40%	59%	60%	59%	48%	51%	56%	50%	54%	2
Your personal health	48%	40%	40%	56%	54%	39%	47%	36%	49%	56%	45%	3 8

COVID-19 THREAT -"A MAJOR THREAT" PRESENTED-(CANADA VS UNITED STATES)

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CTC14: How much of a threat is the COVID-19 (Coronavirus) outbreak for...? Base: All respondents



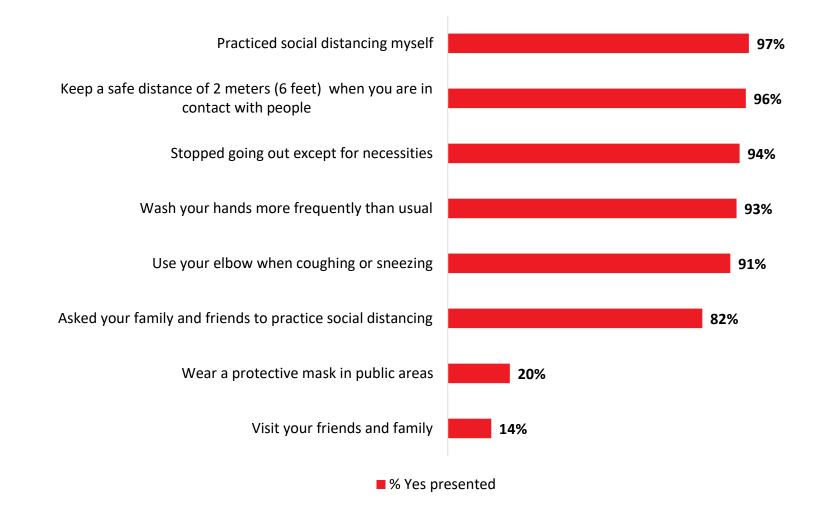
	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n = % "a major threat" presented	1,512	1,000	
The Economy of Canada/The United States	93%	87%	6
The health of the Canadian/American population as a whole	79%	74%	5
Day-to-day life in your community	79%	69%	10
Your personal financial situation	52%	49%	3
Your personal health	48%	50%	2

IMPACT ON COMMON BEHAVIOUR



CTC15: Since the beginning of the crisis, have you done any of the following: MULTIPLE MENTIONS*

Base: All respondents (n=1, 512)



IMPACT ON COMMON BEHAVIOUR – DETAILS



CTC15: Since the beginning of the crisis, have you done any of the following MULTIPLE MENTIONS*:

Base: All respondents (n=1,512)

	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n = <i>% Yes presented</i>	1,512	100	406	601	128	126	151	431	486	595	1,590	
Practiced social distancing myself	97%	94%	97%	98%	92%	95%	100%	97%	96%	98%	97%	-
Keep a safe distance of 2 meters (6 feet)when you are in contact with people	96%	97%	96%	97%	93%	94%	98%	95%	95%	98%	95%	1
Stopped going out except for necessities	94%	95%	96%	94%	91%	89%	98%	94%	92%	97%	94%	-
Wash your hands more frequently than usual	93%	91%	97%	94%	87%	87%	97%	90%	93%	96%	95%	2
Use your elbow when coughing or sneezing	91%	83%	91%	91%	92%	88%	96%	91%	92%	90%	92%	1
Asked your family and friends to practice social distancing	82%	82%	87%	85%	73%	72%	82%	82%	82%	83%	86%	4
Wear a protective mask in public areas	20%	12%	10%	27%	17%	20%	21%	22%	21%	17%	-	-
Visit your friends and family	14%	9%	9%	15%	17%	21%	15%	22%	16%	6%	15%	1

*Because respondents were able to give multiple answers, total mentions may exceed 100%.



IMPACT ON COMMON BEHAVIOUR (CANADA VS UNITED STATES)

CTC15: In the past week, have you done any of the following MULTIPLE MENTIONS*: Base: All respondents

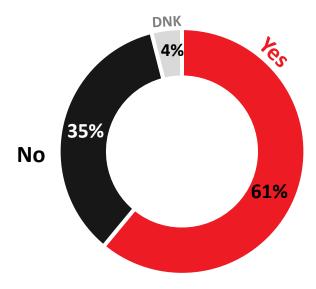


		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,512	1,000	
% Yes presented	Unweighted n =	1,512	1,000	
Practiced social distancing myself		97%	91%	6
Keep a safe distance of 2 meters (6 feet contact with people	:) when you are in	96%	88%	8
Stopped going out except for necessitie	S	94%	83%	11
Wash your hands more frequently than	usual	93%	88%	5
Use your elbow when coughing or snee	zing	91%	82%	9
Asked your family and friends to practic	ce social distancing	82%	70%	12
Wear a protective mask in public areas		20%	36%	16
Visit your friends and family		14%	25%	11

EVENTS THAT DEFY THE MEASURES PUT IN PLACE



CTC16. In the past week, have you personally witnessed any events in which people did not respect the measures put in place to fight the COVID-19 virus? Base: All respondents (n=1,512)



		TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
	Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
	Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
Yes		61%	60%	61%	63%	55%	51%	66%	68%	59%	58%	64%	3
No		35%	36%	37%	32%	37%	43%	33%	28%	35%	41%	34%	1
Don't know		4%	4%	2%	4%	7%	6%	1%	4%	6%	1%	3%	1

EVENTS THAT DEFY THE MEASURES PUT IN PLACE (CANADA VS UNITED STATES)



CTC16. In the past week, have you personally witnessed any events in which people did not respect the measures put in place to fight the COVID-19 virus? Base: All respondents

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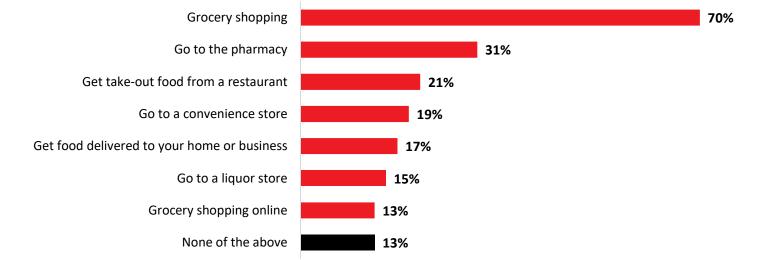
		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,512	1,000	
	Unweighted n =	1,512	1,000	
Yes		61%	52%	9
No		35%	43%	8
Don't know		4%	5%	1

ACTIVITIES DONE IN THE LAST WEEK



CTC17. Over the past week, which of the following did you do? MULTIPLE MENTIONS*

Base: All respondents (n=1,512)



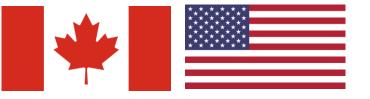
	TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
Grocery shopping	70%	67%	65%	71%	69%	72%	76%	69%	76%	65%	71%	1
Go to the pharmacy	31%	28%	39%	29%	33%	24%	29%	23%	32%	36%	31%	-
Get take-out food from a restaurant	21%	18%	16%	26%	17%	23%	20%	23%	23%	19%	20%	1
Go to a convenience store	19%	17%	20%	21%	10%	16%	16%	19%	24%	14%	17%	2
Get food delivered to your home or business	17%	13%	23%	16%	16%	16%	15%	27%	17%	11%	15%	2
Go to a liquor store	15%	15%	11%	14%	12%	21%	17%	13%	18%	12%	15%	-
Grocery shopping online	13%	9%	11%	13%	13%	16%	13%	16%	14%	9%	12%	1
None of the above	13%	21%	11%	13%	16%	12%	13%	14%	10%	16%	12%	1

*Because respondents were able to give multiple answers, total mentions may exceed 100%.





CTC17. Over the past week, which of the following did you do? MULTIPLE MENTIONS* Base: All respondents



		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,512	1,000	
	Unweighted n =	1,512	1,000	
Grocery shopping		70%	71%	1
Grocery shopping online		13%	25%	12
Go to a convenience store		19%	23%	4
Go to a liquor store		15%	11%	4
Get take-out food from a restaurant		21%	33%	12
Get food delivered to your home or business		17%	19%	2
Go to the pharmacy		31%	24%	7
None of the above		13%	12%	1

FINANCIAL IMPACT OF THE PANDEMIC



CTC9. At the moment, has the current crisis had a negative impact on you financially, when it comes to the following: Base: All respondents (n=1,512)

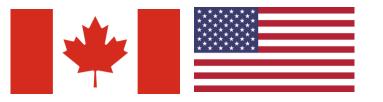


	TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n = <i>% Yes presented</i>	1,512	100	406	601	128	126	151	431	486	595	1,590	
Your retirement savings or other investments	54%	41%	47%	58%	48%	57%	61%	42%	54%	62%	54%	-
Decrease in your income	44%	26%	38%	48%	41%	54%	50%	56%	47%	33%	45%	1
Your capacity to assist other family members financially	40%	28%	29%	47%	35%	50%	44%	40%	44%	37%	41%	1
Your capacity to meet your financial obligations (pay bills on time)	26%	15%	20%	27%	28%	36%	27%	34%	31%	15%	27%	1
Your capacity to pay your mortgage or rent	21%	13%	16%	23%	21%	30%	18%	30%	25%	10%	22%	1

FINANCIAL IMPACT OF THE PANDEMIC (CANADA VS UNITED STATES)



CTC9. At the moment, has the current crisis had a negative impact on you financially, when it comes to the following: Base: All respondents

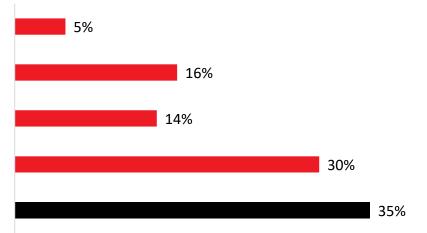


		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,512	1,000	
% Yes presented	Unweighted n =	1,512	1,000	
Your retirement savings or other inve	estments	54%	44%	10
Decrease in your income		44%	41%	3
Your capacity to assist other family m	embers financially	40%	34%	6
Your capacity to meet your financial on time)	obligations (pay bills	26%	28%	2
Your capacity to pay your mortgage of	or rent	21%	21%	-



IMPACT OF THE PANDEMIC ON WORK SITUATION

CTC18: Since the beginning of the crisis have you...? Base: All respondents (n=1,512)



...lost your job and pay permanently

...lost your job and pay temporarily

...lost some of your pay or lost some income from your work

...had no impact on my job

Not applicable (i.e. retired, at home, not in the work force)

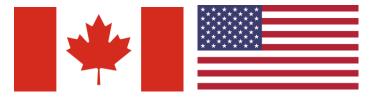
	TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
lost your job and pay permanently	5%	1%	3%	5%	4%	9%	6%	9%	6%	1%	3%	2
lost your job and pay temporarily	16%	7%	19%	18%	5%	19%	14%	25%	16%	10%	17%	1
lost some of your pay or lost some income from your work	14%	13%	13%	14%	19%	16%	11%	14%	20%	9%	14%	-
had no impact on my job	30%	36%	32%	29%	33%	30%	28%	34%	44%	15%	30%	-
Not applicable (i.e. retired, at home, not in the work force)	35%	44%	33%	35%	39%	26%	41%	19%	15%	65%	35%	-

IMPACT OF THE PANDEMIC ON WORK SITUATION (CANADA VS UNITED STATES)



CTC18: Since the beginning of the crisis have you...?

Base: All respondents

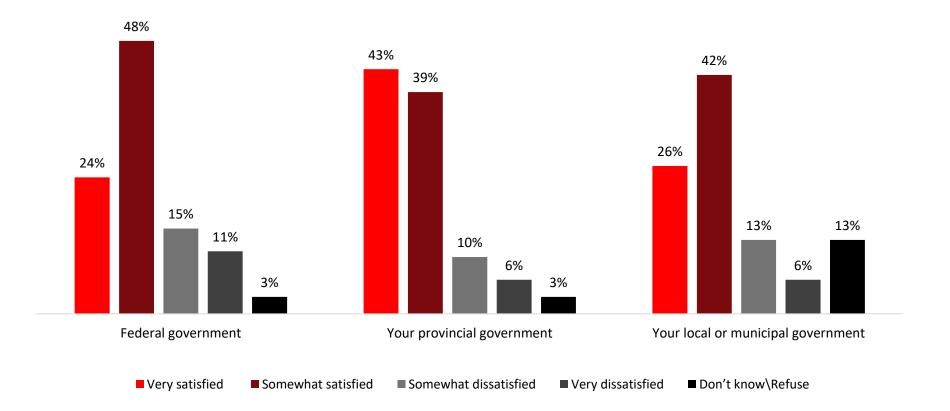


	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n =	1,512	1,000	
lost your job and pay permanently	5%	2%	3
lost your job and pay temporarily	16%	12%	4
lost some of your pay or lost some income from your work	14%	18%	4
had no impact on my job	30%	30%	-
Not applicable (i.e. retired, at home, not in the work force)	35%	37%	2

SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents (n=1,512)



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 - DETAILS



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents (n=1,512)

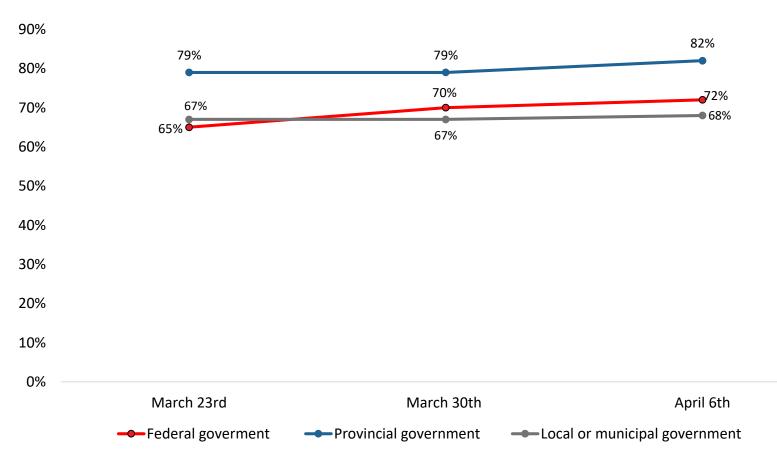
	TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n	= 1,512	103	355	580	99	170	205	408	523	581	1,508	
Unweighted n	= 1,512	100	406	601	128	126	151	431	486	595	1,508	
Federal government												
Total Satisfied	72%	88%	64%	74%	77%	69%	75%	71%	67%	78%	70%	2
Total Dissatisfied	25%	10%	34%	23%	20%	28%	23%	25%	29%	22%	26%	1
Your provincial government												
Total Satisfied	82%	85%	95%	79%	72%	65%	82%	73%	79%	90%	79%	3
Total Dissatisfied	16%	12%	4%	18%	23%	28%	16%	21%	18%	9%	17%	1
Your local or municipal government												
Total Satisfied	68%	70%	67%	68%	69%	61%	77%	62%	63%	78%	67%	1
Total Dissatisfied	19%	12%	14%	23%	18%	24%	15%	22%	22%	13%	21%	2

SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 (Evolution)



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents





SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 - DETAILS



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by your provincial government?

Base: All respondents (n=1,512)

			François Legault	Doug Ford	Brian Pallister	Scott Moe	Jason Kenney	John Horgan
	TOTAL CANADA	Atlantic	Quebec	Ontario	Manitoba	Saskatchewan	Alberta	British Columbia
Weighted n =	1,512	103	355	580	53	46	170	205
Unweighted n =	1,512	100	406	601	71	57	126	151
Total Satisfied	82%	85%	95%	79%	68%	77%	65%	82%
Very satisfied	43%	54%	69%	38%	17%	30%	24%	30%
Somewhat satisfied	39%	31%	26%	41%	51%	47%	41%	52%
Total Dissatisfied	16%	12%	4%	18%	23%	23%	28%	16%
Somewhat dissatisfied	10%	4%	3%	12%	8%	14%	19%	10%
Very dissatisfied	6%	8%	1%	7%	15%	9%	9%	5%
Don't know\Refuse	3%	3%	2%	3%	9%	0%	7%	2%

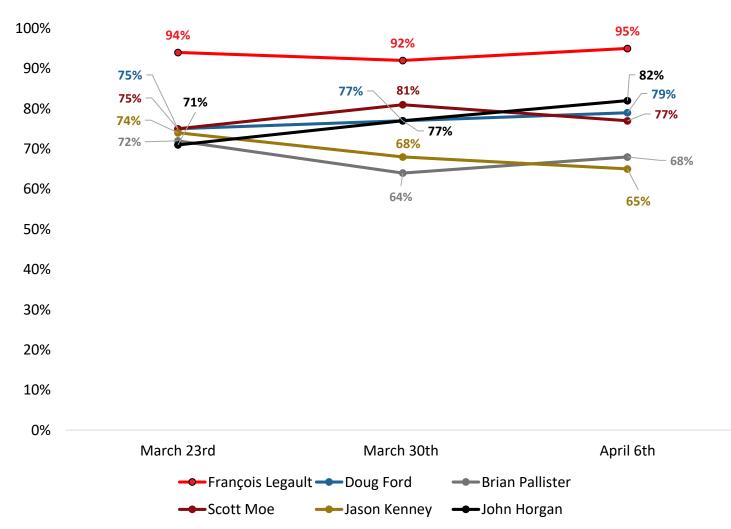
SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 (Evolution)



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by your provincial government?

Base: All respondents

% Total Satisfied presented



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 – (CANADA VS UNITED STATES)



CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following? Base: All respondents

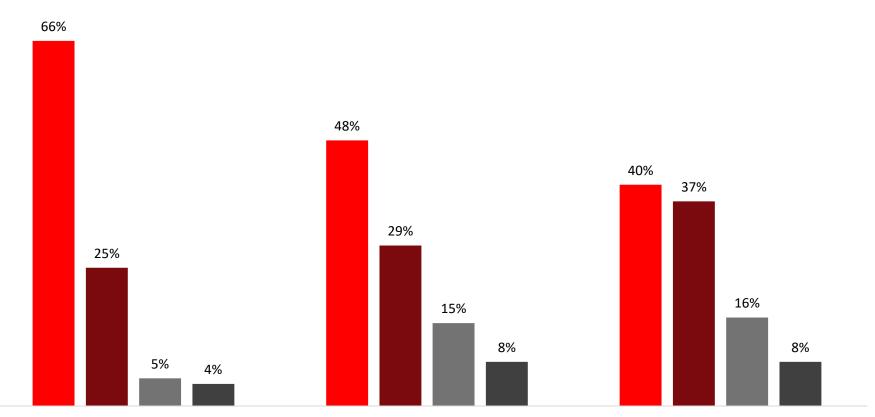
	*		
	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n = % "Satisfied" presented	1,512	1,000	
Federal government/The US President	72%	44%	28
Your provincial government/Your State government	82%	65%	17
Your local or municipal government	68%	67%	1

*_*_*_*_*_*

ADDITIONAL MEASURES PUT IN PLACE BY GOVERNMENTS



CTC19: Would you agree or disagree if governments took the following steps to contain the COVID-19 pandemic? Base: All respondents (n=1,512)



Give permission for police officers to issue fines Give the police permission to arrest citizens to citizens who do not respect the measures put who do not respect the measures put in place in place

Order a complete quarantine of a city (a shutdown of the city meaning that outside essential services, nobody leaves or enters your city).

ADDITIONAL MEASURES PUT IN PLACE BY GOVERNMENTS – DETAILS



CTC19: Would you agree or disagree if governments took the following steps to contain the COVID-19 pandemic? Base: All respondents (n=1,512)

	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
Give permission for police officers to issue	ue fines to c	itizens wl	no do not	respect t	he measu	ires put ii	n place					
Total Agree	91%	91%	97%	90%	89%	88%	87%	86%	92%	93%	92%	1
Total Disagree	9%	9%	3%	10%	11%	12%	13%	14%	8%	7%	8%	1
Give the police permission to arrest citiz	ens who do	not respe	ect the me	easures p	ut in place	e						
Total Agree	77%	88%	82%	76%	76%	70%	74%	70%	78%	82%	82%	5
Total Disagree	23%	12%	18%	24%	24%	30%	26%	30%	22%	18%	18%	5
Order a complete quarantine of a city (a city)	shutdown o	f the city	meaning	that outs	side essen	ntial servi	ces, nobo	dy leaves	s or enter	s your		
Total Agree	76%	81%	83%	76%	75%	70%	69%	75%	78%	76%	77%	1
Total Disagree	24%	19%	17%	24%	25%	30%	31%	25%	22%	24%	23%	1

ADDITIONAL MEASURES PUT IN PLACE BY GOVERNMENTS (CANADA VS UNITED STATES)



CTC19: Would you agree or disagree if governments took the following steps to contain the COVID-19 pandemic? Base: All respondents

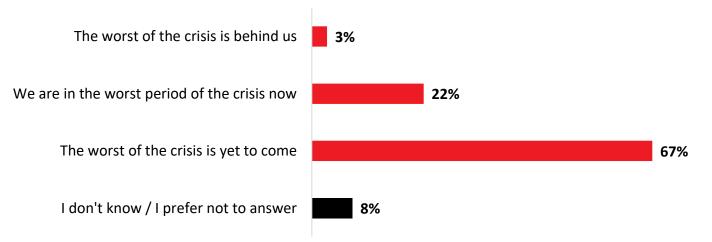
	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,512	1,000	
Unweighted n = % "Agree" presented	1,512	1,000	
Give permission for police officers to issue fines to citizens who do not respect the measures put in place	91%	71%	20
Give the police permission to arrest citizens who do not respect the measures put in place	77%	57%	20
Order a complete quarantine of a city (a shutdown of the city meaning that outside essential services, nobody leaves or enters your city)	76%	65%	11

EVOLUTION OF THE COVID-19 PANDEMIC



CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada?

Base: All respondents (n=1,512)



	TOTAL CANADA	ATL	QC	ON	MB/SK	AB	вс	18-34	35-54	55+	TOTAL March 30 th	Gap
Weighted n =	1,512	103	355	580	99	170	205	408	523	581	1,590	
Unweighted n =	1,512	100	406	601	128	126	151	431	486	595	1,590	
The worst of the crisis is behind us	3%	1%	2%	2%	3%	5%	5%	4%	3%	2%	3%	-
We are in the worst period of the crisis now	22%	27%	18%	25%	26%	17%	20%	27%	23%	18%	23%	1
The worst of the crisis is yet to come	67%	57%	75%	65%	62%	64%	66%	61%	67%	70%	65%	2
I don't know / I prefer not to answer	8%	15%	5%	7%	9%	13%	10%	7%	7%	10%	9%	1

EVOLUTION OF THE COVID-19 PANDEMIC (CANADA VS UNITED STATES)



CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada/United States?

Base: All respondents



		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,512	1,000	
	Unweighted n =	1,512	1,000	
The worst of the crisis is behind us		3%	7%	4
We are in the worst period of the crisis now		22%	27%	5
The worst of the crisis is yet to come		67%	53%	14
I don't know / I prefer not to answer		8%	12%	4



ANNEXES



Sampling Frame

Participants were randomly selected from LEO's online panel.

Leger owns and manages an Internet panel that includes more than 400,000 Canadians coast to coast. An online panel consists of Web users profiled according to different demographic variables. The majority of Leger's panel members (60%) were randomly recruited over the phone in the past ten years, which makes this panel very similar to the current Canadian population on a number of demographic characteristics. Moreover, 35% of panellists were recruited through affiliate programs and 5% through partner campaigns and programs.

To be eligible, respondents were required to be 18 years of age or older.



The table below presents the American geographic distribution of respondents before weighting.

Province	Unweighted	Weighted
British Columbia	151	205
Alberta	126	170
Manitoba/Saskatchewan	128	99
Ontario	601	580
Quebec	406	355
Atlantic	100	103

US region	Unweighted	Weighted
NorthEast	218	179
MidWest	194	217
South	324	371
West	264	233



Weighted and Unweighted Sample for Canada

The following tables present the demographic distribution of respondents according to gender, age and language (mother tongue) for Canada.

GENDER	Unweighted	Weighted
Male	737	734
Female	775	778

AGE	Unweighted	Weighted
Between 18 and 34	431	408
Between 35 and 55	486	523
55 or over	595	581

LANGUAGE (MOTHER TONGUE)	Unweighted	Weighted
English	955	1007
French	347	314
Other	206	186

The sample thus collected has a minimum weighting factor of 0.090 and a maximum weighting factor of 4.006. The weighted variance is 0.352.



Weighted and Unweighted Sample for The United States

The following tables present the demographic distribution of respondents according to gender and age for The United States.

GENDER	Unweighted	Weighted
Male	496	485
Female	504	515

AGE	Unweighted	Weighted
Between 18 and 29	106	220
Between 30 and 39	193	172
Between 40 and 49	214	186
Between 50 and 64	291	250
65 or older	196	172

The sample thus collected has a minimum weighting factor of 0.090 and a maximum weighting factor of 4.006. The weighted variance is 0.352.



OUR SERVICES

• Leger Marketing research and polling

• Leger Metrics Real-time VOC satisfaction measurement

• Leger Analytics Data modeling and analysis

• Legerweb Panel management

- Leger Communities Online community management
- Leger Digital Digital strategy and user experience
- International Research
 Worldwide Independent Network (WIN)

600 EMPLOYEES









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OUR CREDENTIALS





Leger is a member of <u>ESOMAR</u> (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the <u>international ICC/ESOMAR</u> code of Market, Opinion and Social Research and Data Analytics.



Leger is also a member of the <u>Insights Association</u>, the American Association of Marketing Research Analytics.



We know Canadians









